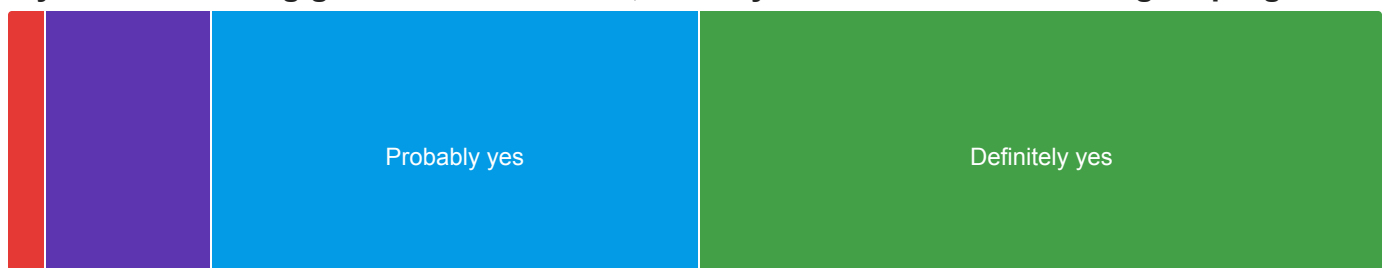


2025 Graduate Student Survey Report

1

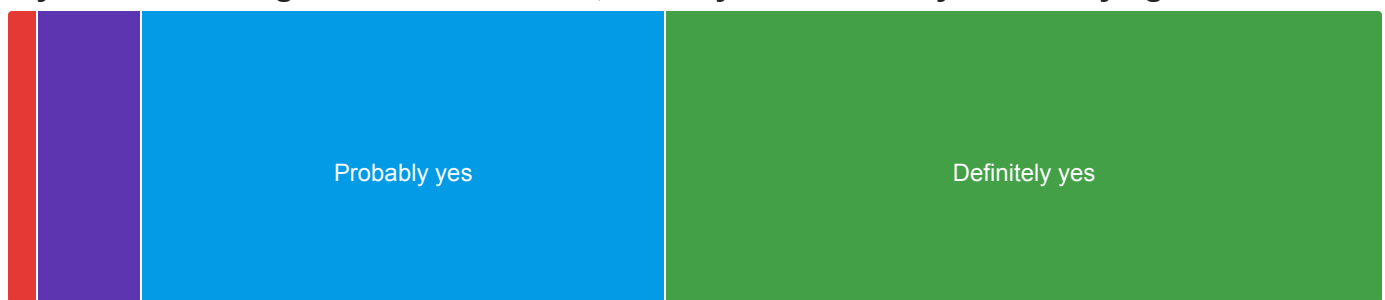
The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the Graduate Student Survey in spring 2025. The purpose of the survey was to identify the satisfaction of the fall 2024, T1, T2 and T3 graduate students, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its graduate degree programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals. The survey was administered through the online survey program Qualtrics via email to a group of 4,373 students. The target population was students who were classified as graduate students during fall 2024, T1, T2 and T3. After two follow up emails on April 24, 2025 and May 5, 2025, a total of 518 responses were received, representing a 12% response rate.

If you were starting graduate school over, would you enroll in the same degree program?



Definitely not [3%, 13] Probably not [12%, 55] Probably yes [36%, 164] Definitely yes [50%, 228]

If you could start graduate school over, would you attend Troy University again?



Definitely not [2%, 10] Probably not [8%, 35] Probably yes [38%, 176] Definitely yes [52%, 240]

What feedback do you have about your graduate degree program?

What feedback do you have about your graduate degree program?

No current feedback as I struggle through Statistics. I love the online degree program though

Troy University has been a great experience for me. I earned my B.S in Interdisciplinary Studies and I came back to earn my Master of Social Science in Sociology. The experience has been an awesome one. Go Trojans!!!

I just would like to be able to start assignments earlier to have them completed throughout the week

2025 Graduate Student Survey Report

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Troy has definitely been a breeze to work with. I have enjoyed and learned so much in the Mental Health Counseling program.

Dr. Reynolds and Dr. Aisami are amazing instructors. They provide valuable, timely feedback and interact regularly with their students. They have helped me find my own learning style and become a better student.

More options for meetings for classes. I attend church on Wednesday evenings, and all of the scheduled meetings with the professor in one of my classes are on Wednesdays. Suppose a professor is to have 3 meetings throughout the quarter for questions, information gathering, networking, etc.. In that case, they should be held on different days throughout the week each time to ensure that all students have an opportunity to participate without having to relinquish the prescribed flexibility that comes with online learning.

The newer MBA professors are not top notch. Ones that I've dealt with struggle with the concepts they teach. I'm here to learn, I'm not here to struggle with professors that don't understand what they are teaching.

Troy also needs to offer online Accounting courses.

Program variety is acceptable, instructors are generally good

Amazing teachers and classes.

I do not have any feedback because nothing will change, but the graduate program could be better than what it is.

Most of the counselors are no help. The process of signing up for classes is way more complicated than it needs to be. There's not enough GOOD teachers to teach the majority of the classes I would like to take, so im taking electives I dont even enjoy and are not geared towards my career.

It was kind of ridiculous the amount of Learn Smart question sets I was assigned over the course of my program. There were honestly more annoying than helpful and felt very basic. I would have appreciated more stimulating work instead of answering hundreds of multiple choice questions a week for several of my classes.

Give more time for assignments for the students who are employed full time.

I enjoyed most of the classes and felt they were worthwhile. I think I would have liked a little more information about the cumulative exam.

I think the comp exam is to hard and should not be depending upon my graduation. I think it is very unnecessary.

I thought it was a great program. I do not have any complaints for the overall program.

I love it!!

There seems to be varying levels of effort from professors. Some like Dr. Byrd put in a ton of effort and spend time teaching. Others seem to have the class just read the book without much lecture.

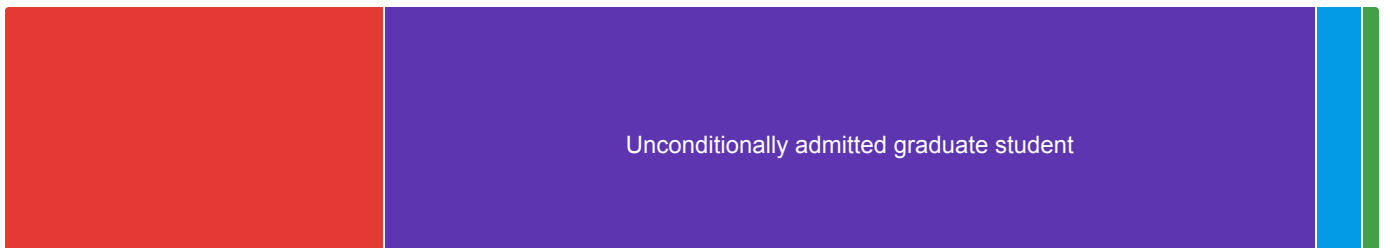
2025 Graduate Student Survey Report

3

The program was very educational. I believe each of my professors cared about furthering my education and preparing me for the field.

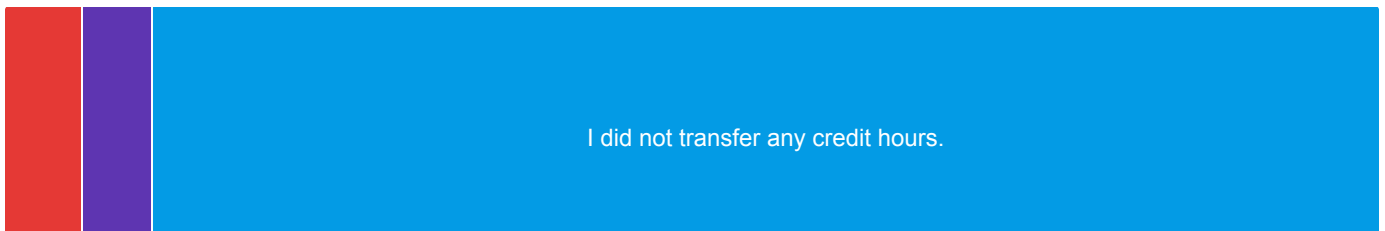
If I could start over, I would pursue an MBA at another university after being rejected for Troy's MBA program. Only around 50% of the MSM program's content was new to me or expanded on previous knowledge and I was able to cruise to a 4.0 GPA. I could have fully instructed 40% of the program's courses. This defeats the purpose of higher education and represents a failure of sorts in the admissions process. I am certainly not happy about the lack of transparency in the admissions process and the unwillingness to provide clarity on what my shortfalls were so I could resolve them. I could have been similarly successful in an MBA program while developing new knowledge and skills.

When you first started in the Graduate School at Troy University, you were a:



■ Conditionally admitted graduate student [28%, 123] ■ Unconditionally admitted graduate student [68%, 302]
■ Graduate transfer student [3%, 15] ■ Graduate transient student [1%, 5]

How many graduate credit hours did you transfer to Troy University from another college or university?



■ 16-30 [6%, 25] ■ More than 30 [5%, 23] ■ I did not transfer any credit hours. [89%, 398]

2025 Graduate Student Survey Report

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What do you like about online classes, if applicable?

What do you like about online classes, if applicable?

I like the fact that, though there are set deadlines for assignments, I still have a little leeway to be self-paced and finish at my own speed

I'm able to be at home with my children and I have a lot more flexibility. I work 40 hours doing the week, so I am able to work on weekends as well.

I like that it's a way for me to work at my own pace to get to assignments when I need.

Professors are easy to work with!

Convenience

The convenience of online classes, without the burden of having to drive to the university and sit in classes.

Self-paced, good feedback, interactive communication still encouraged

Online learning allows me to be present in both my personal and educational endeavors to the fullest extent by eliminating things like commuting.

Flexibility

I have a full time career and two young children. in person classes do not work for me.

The flexibility to take classes generally when I have time is helpful.

The flexibility. Also the ability to observe other students points of view in their writing.

The flexibility to work it in my schedule

It's convenient for working students.

The Flexibility isa great, as I work full time and taking care of kids.

I like the flexibility they offer. I would not have been able to go in-person to Troy.

The time I have to care for my little ones. The speed of the terms and usually the assistance I receive when I need help with anything. Overall, I'm just a true online Trojan.

It gives me time to work and participate in classes.

I like that I can work at my own pace and work on my schedule.

I can take the Troy program even from anywhere in the world.

2025 Graduate Student Survey Report

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What do you like about Face-to-Face classes, if applicable?

What do you like about Face-to-Face classes, if applicable?

N/A

not applicable

I like that I can ask questions right then and get a response.

I enjoyed the practice we did in person.

N/A

N/A

They're fine however, at my age, I can stay focused from home.

I prefer on-line

I had a few zoom sessions, it was nice to put a face to names.

N/a

I like those as well.

N/A

Not applicable.

Definitely I like interaction with classmates. I like real time discussion. I like all the nuances of being with other people in real life. I think break time is especially import for connecting and exchanging with classmates for networking.

I feel like I learn better in person, but that is not always feasible.

N/A

You learn more in face to face meetings.

In person classes are better to me because it is more personable and I enjoyed my professors.

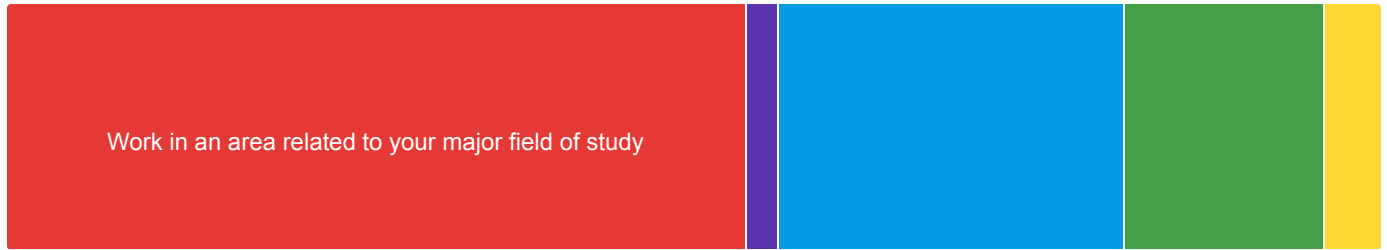
n/a

N/A

2025 Graduate Student Survey Report

6

What do you plan to do after you graduate?



- Work in an area related to your major field of study [54%, 303]
- Work in an area outside your major field of study [2%, 13]
- Continue working in the job that you have had [25%, 142]
- Continue your education [15%, 82]
- Undecided [4%, 23]

If you plan to continue your education, what is your ultimate goal?



- A Master's degree [33%, 113]
- An Education Specialist degree [6%, 21]
- A Professional degree [6%, 19]
- A Doctoral degree [56%, 192]

Are/were you employed while attending Troy University?

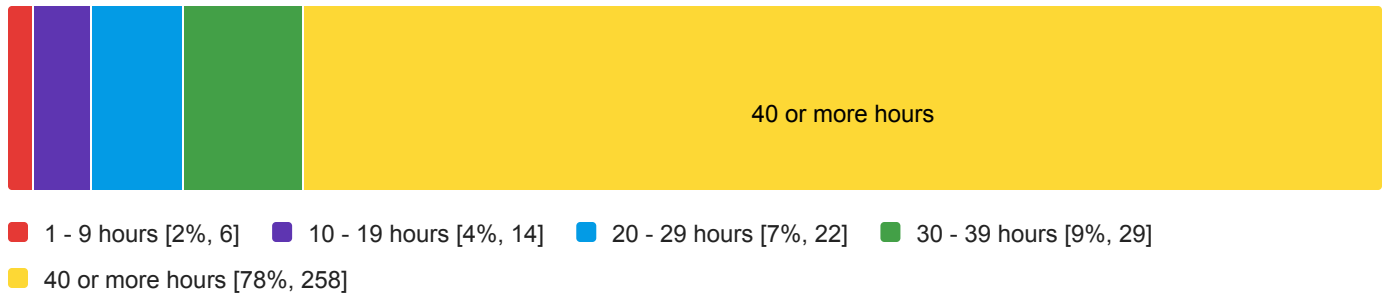


- Yes [74%, 331]
- No [16%, 69]
- I am currently employed, but my job will change upon graduation to pursue a position ...

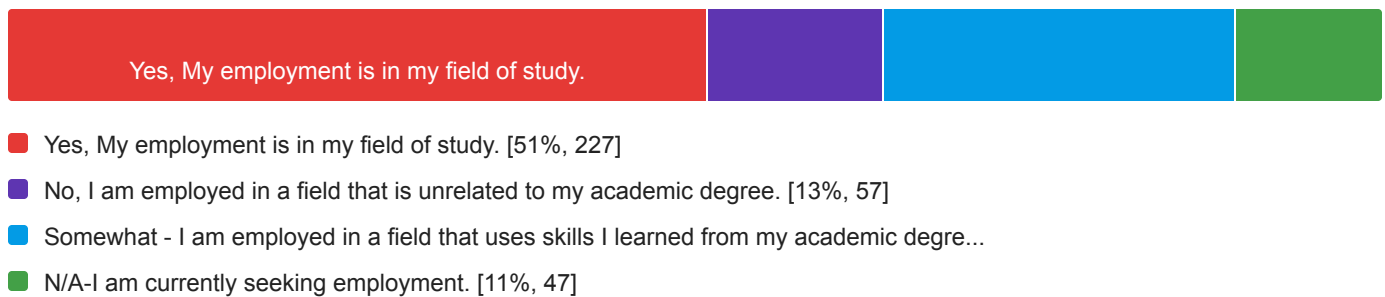
2025 Graduate Student Survey Report

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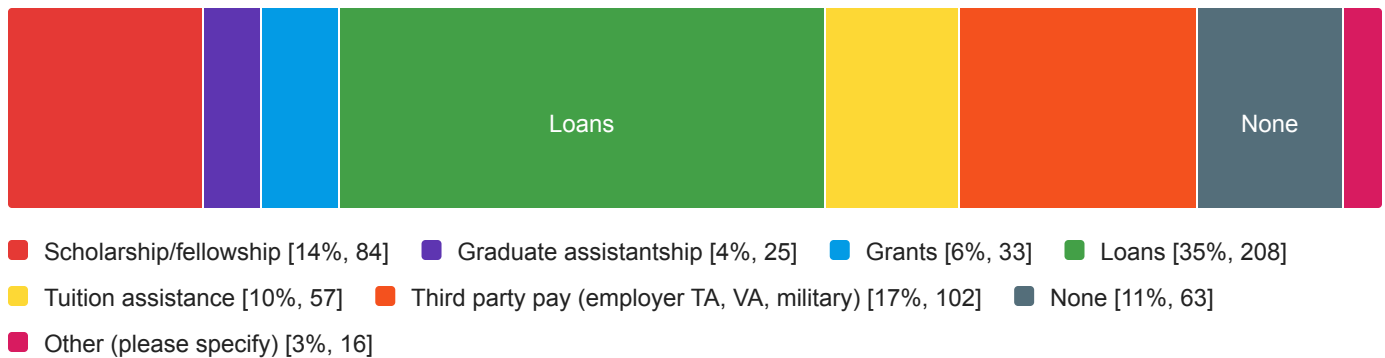
If you answered "Yes" to question above, how many hours do/did you usually work per week?



Would you classify your current or future (accepted job offer) employment as being in your field of study?



What financial aid have you received at Troy University?



Other (please specify) - Text

NFLP

My employer paid for my degree.

Corporate discount

2025 Graduate Student Survey Report

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employer partner discount

They said there was no help as a mom I was shocked

Chamber of Commerce Member Discount

Nurse Faculty Loan Program

Grant

A one-time president's scholar award to contribute to a course taking place in Costa Rica, the international internship

Military Spouse Dependent

When I started my graduate program, my employer provided TA but my new employer does not.

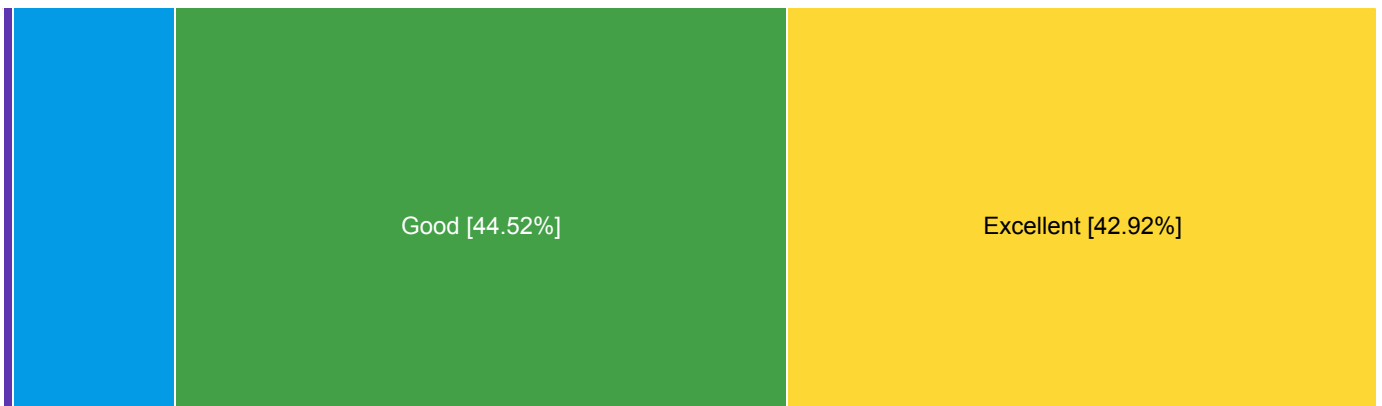
VA Montgomery GI Bill - Chapter 30

Matching TA Rate

Paid some tuition directly out of pocket

Just 10% tuition discount through my employer.

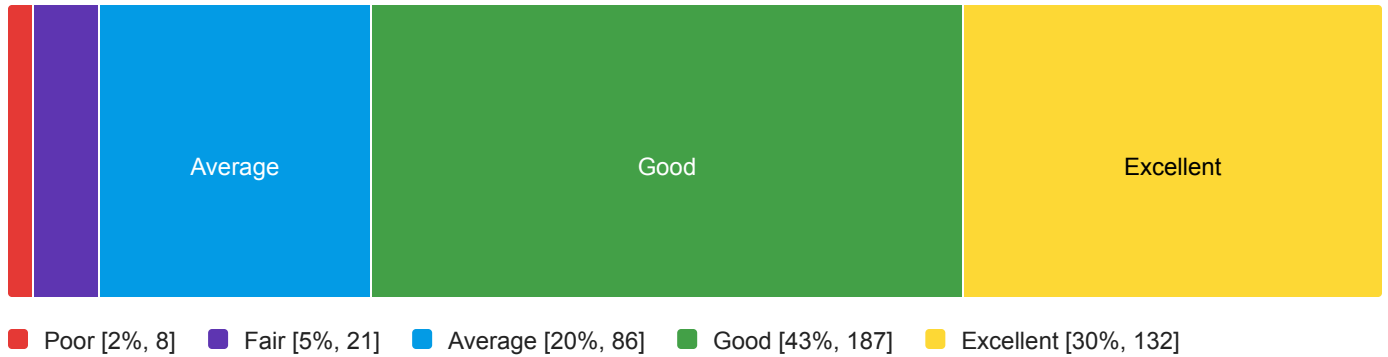
In regard to your education at Troy University, please rate your development in: Writing skills/Research



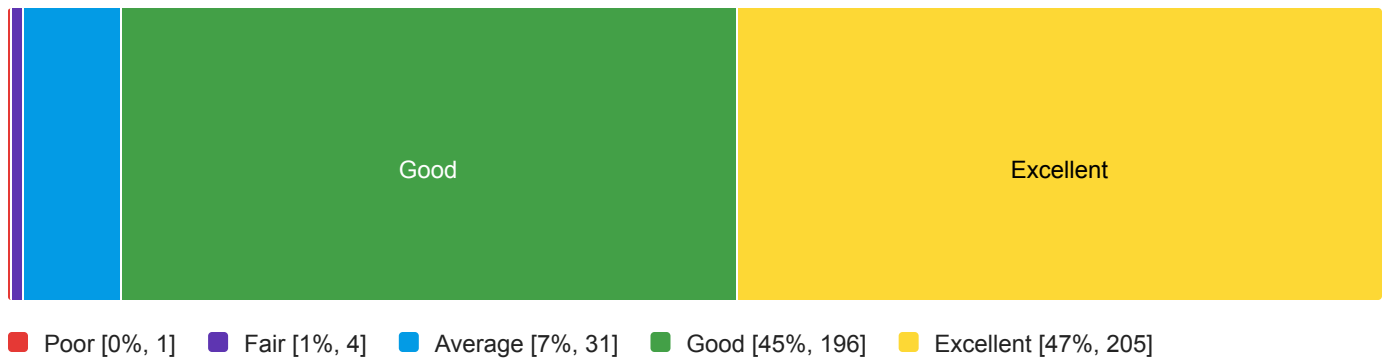
2025 Graduate Student Survey Report

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Speaking/presentation skills



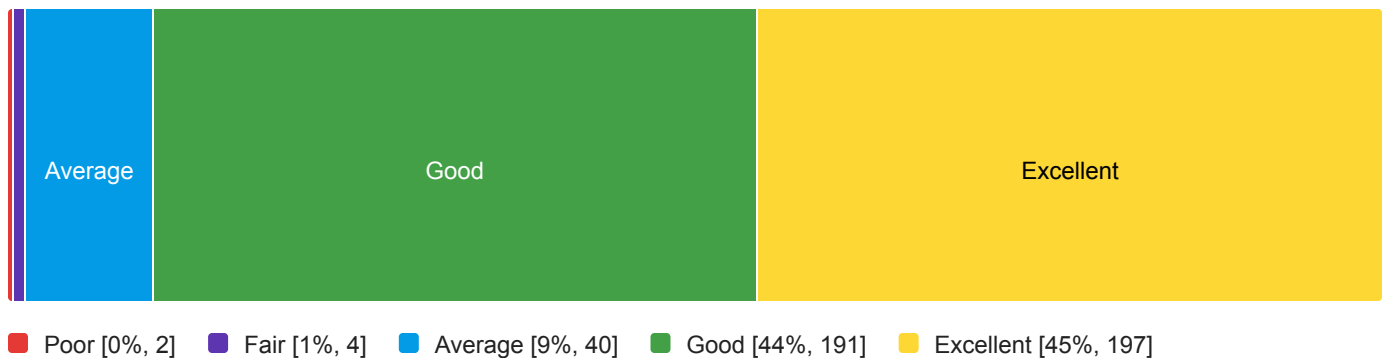
Critical thinking skills



Double click to edit

Select a Source

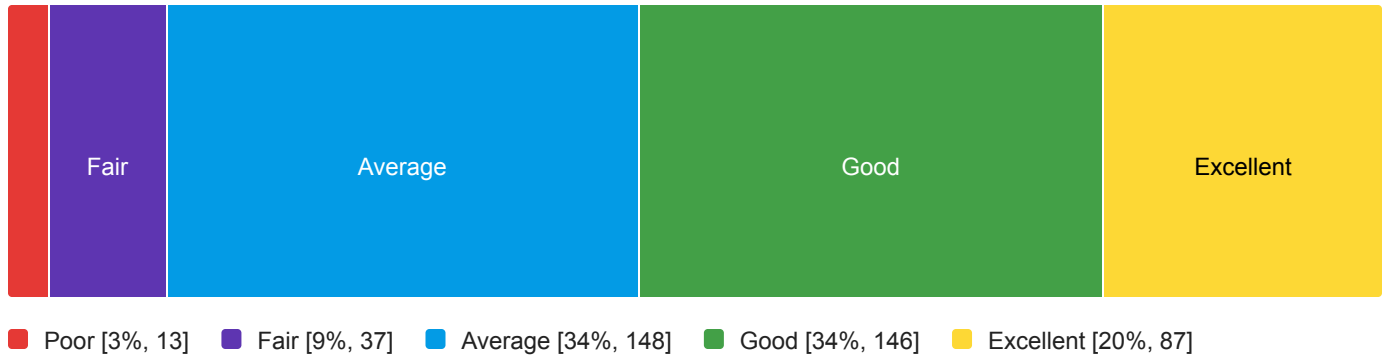
Problem solving skills



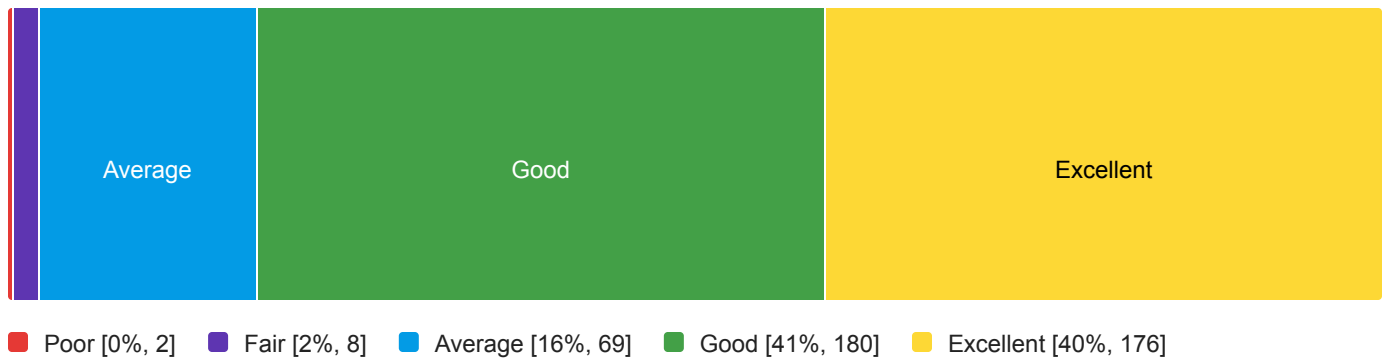
2025 Graduate Student Survey Report

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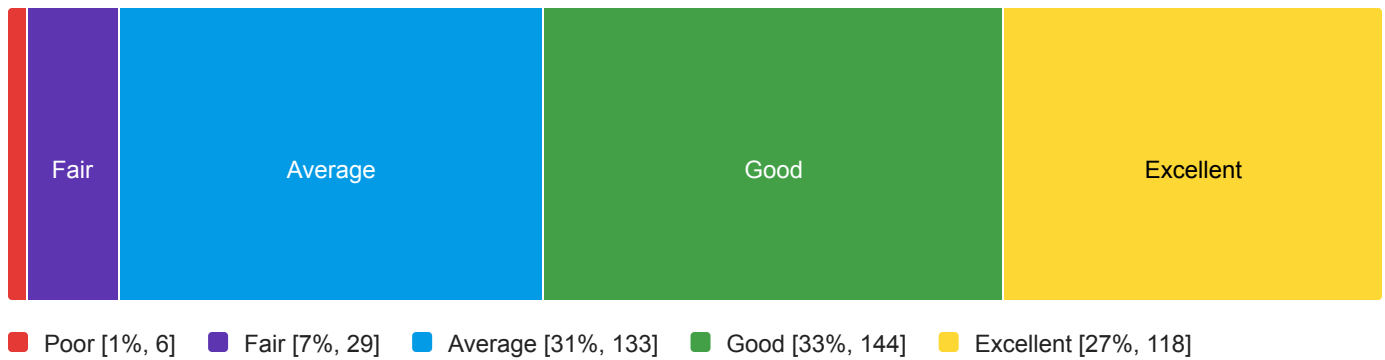
Mathematical skills



Understanding different philosophies and cultures



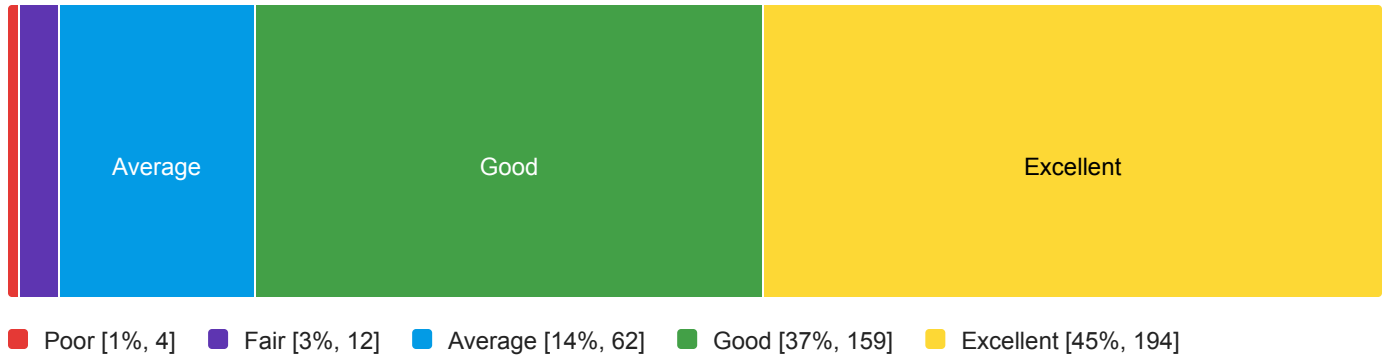
Appreciation of the arts



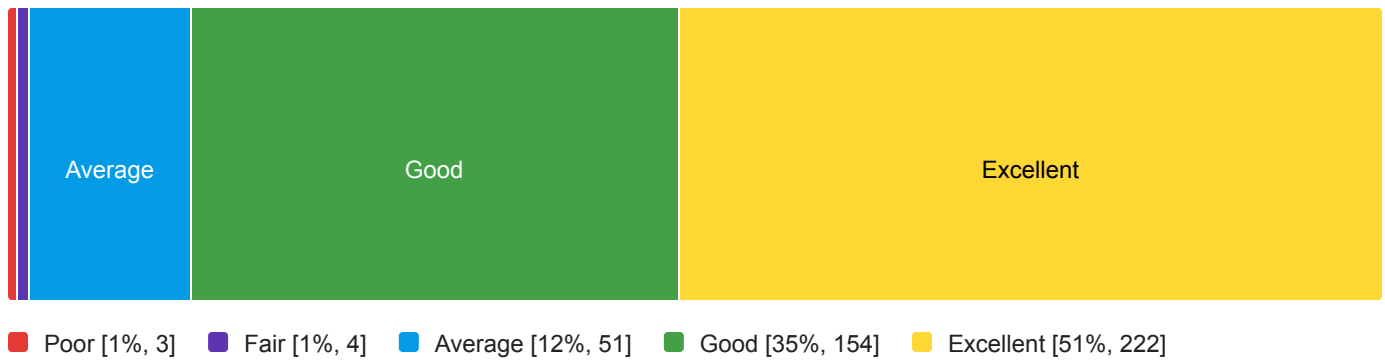
2025 Graduate Student Survey Report

11

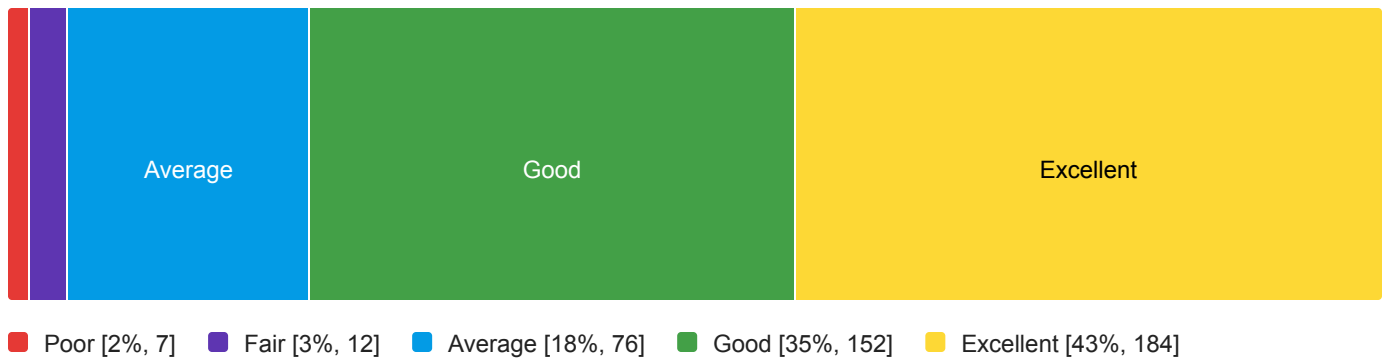
Leadership skills



Management and organizational skills



Working cooperatively in groups

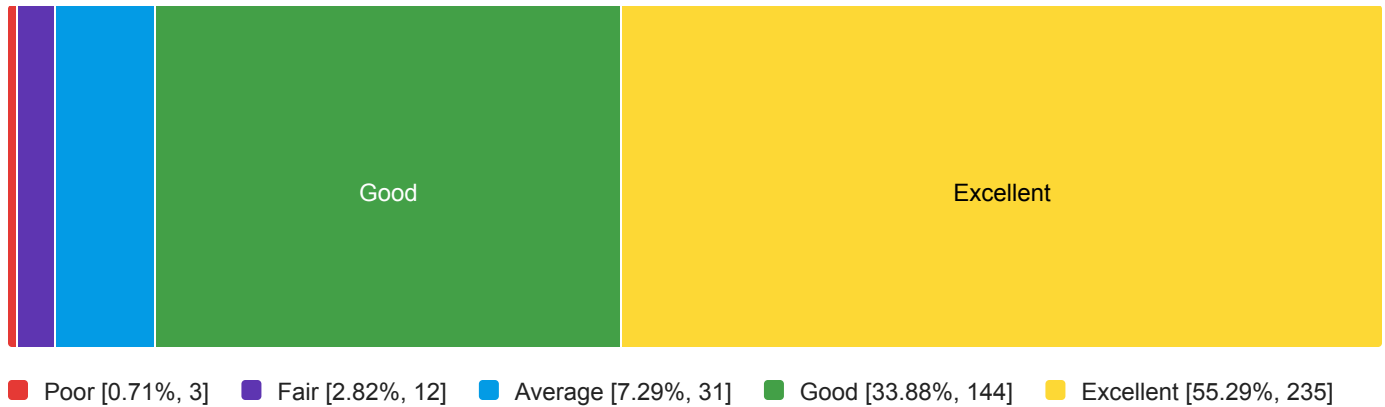


2025 Graduate Student Survey Report

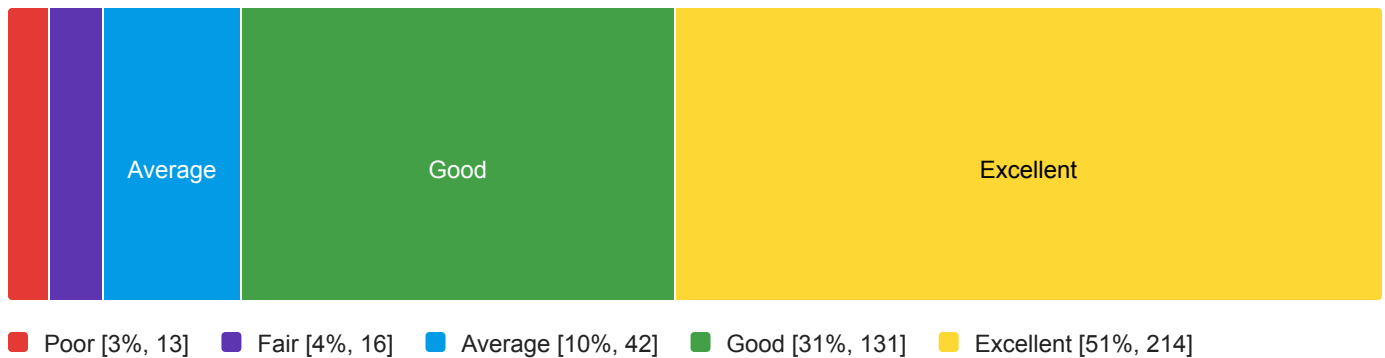
12

Please rate the following areas related to the education and academic support:

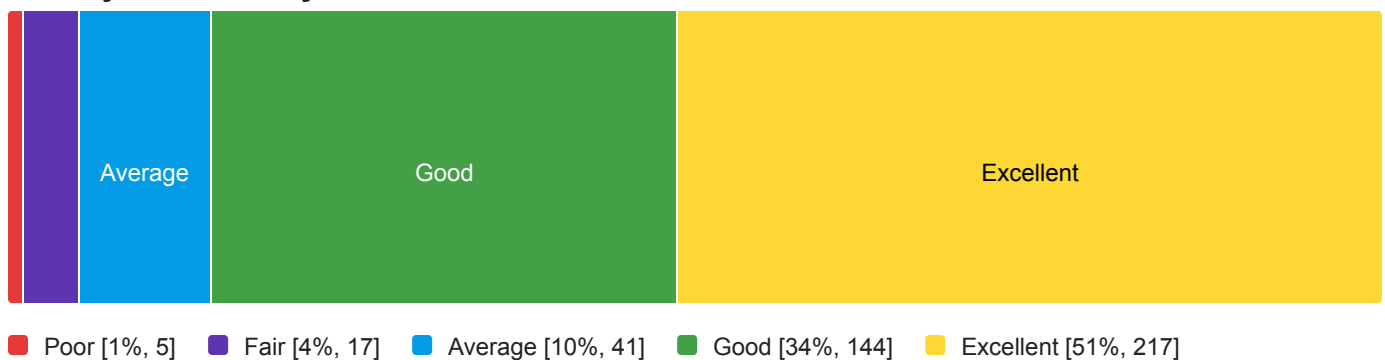
Overall quality of your academic program



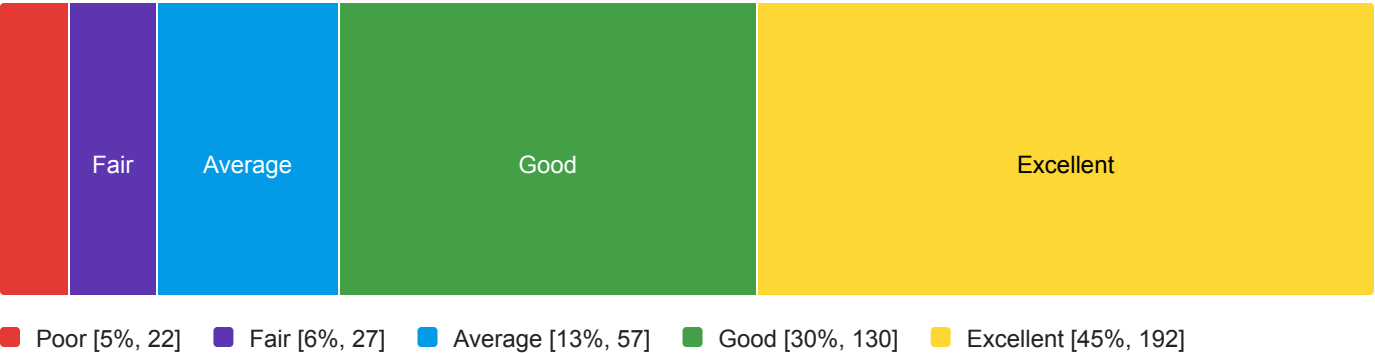
Academic advising



Faculty accessibility



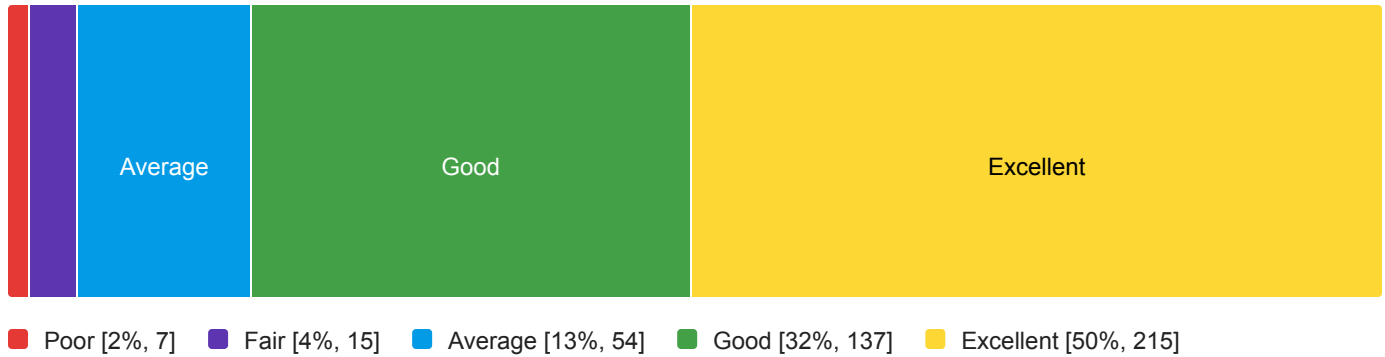
Course availability in your major



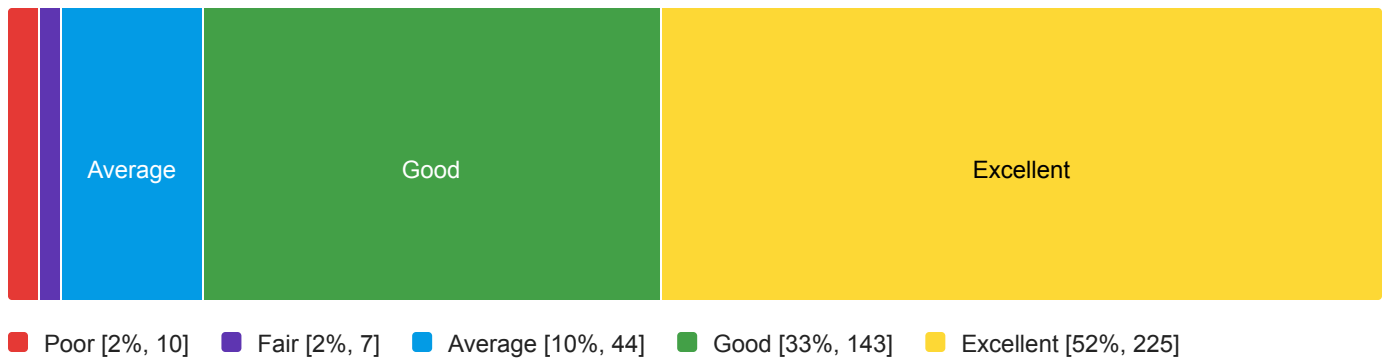
2025 Graduate Student Survey Report

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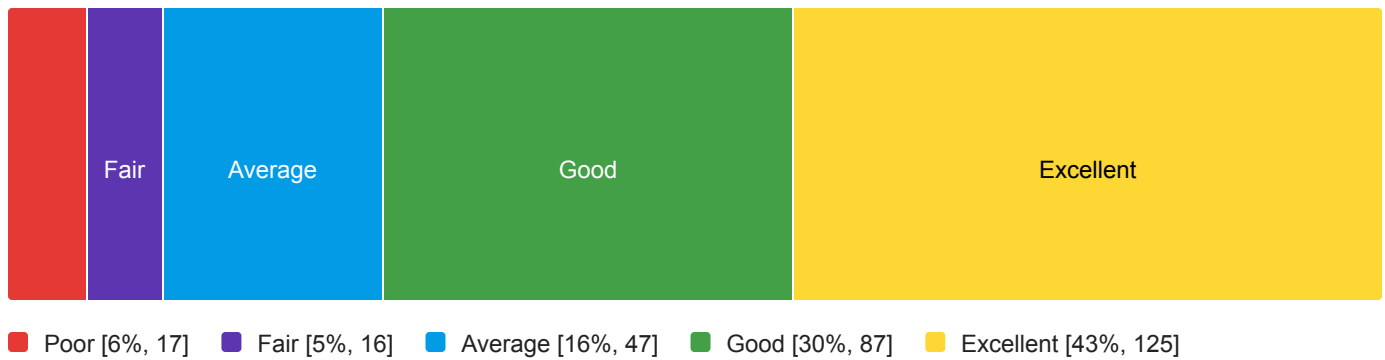
Communication between faculty and students



Registration procedures



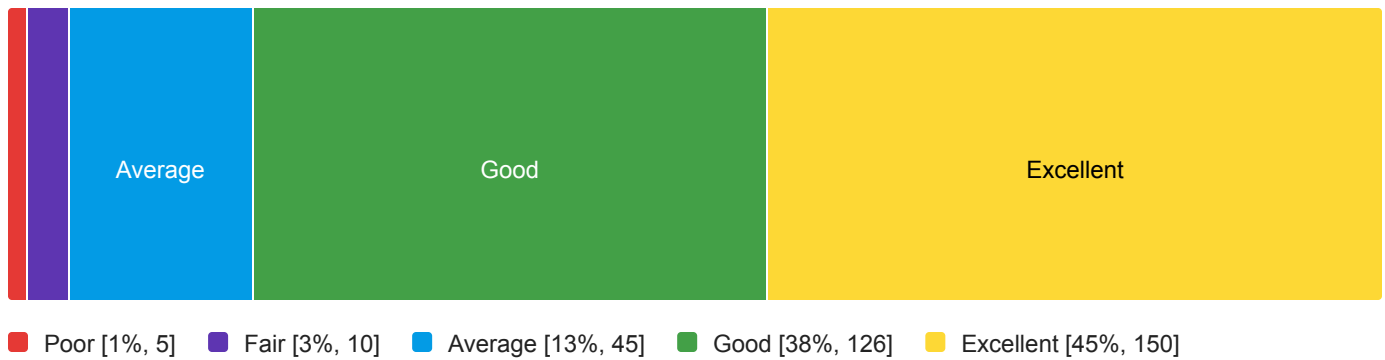
New Student Orientation program



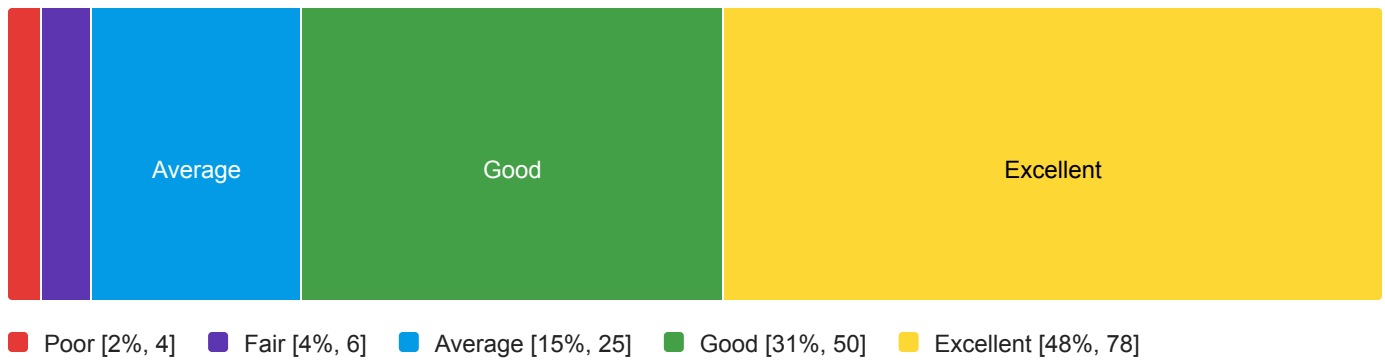
2025 Graduate Student Survey Report

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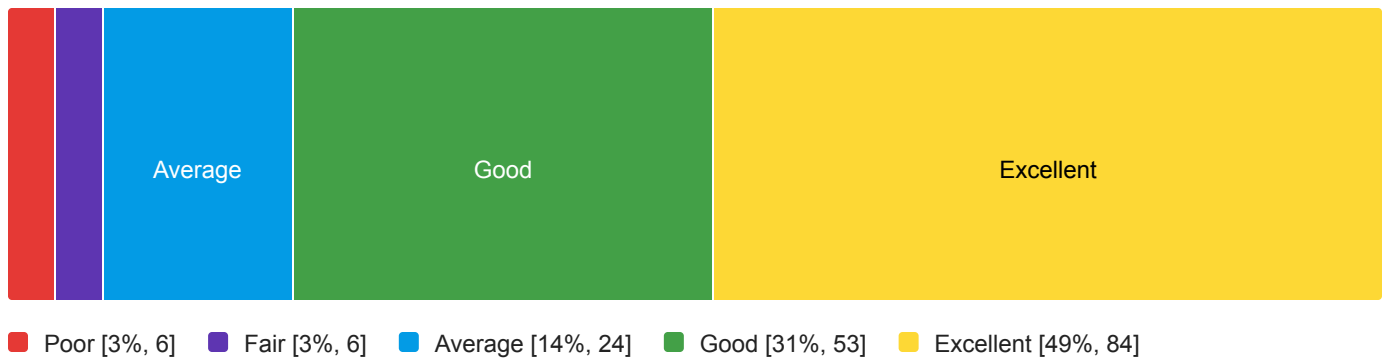
Library



Laboratory/instructional equipment



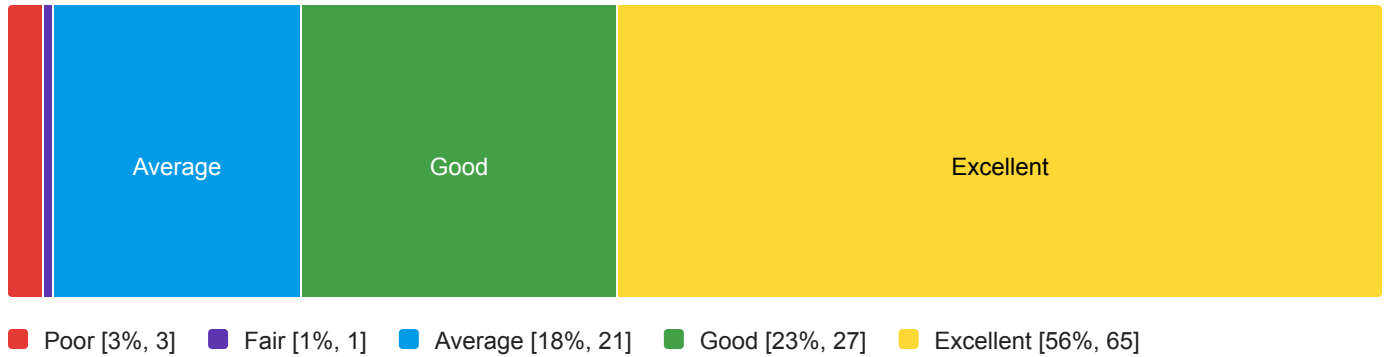
Testing Center



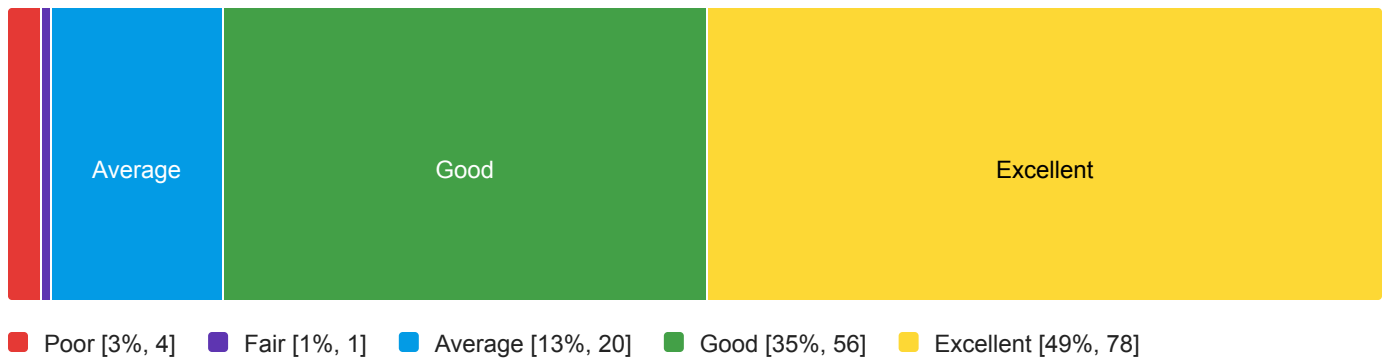
2025 Graduate Student Survey Report

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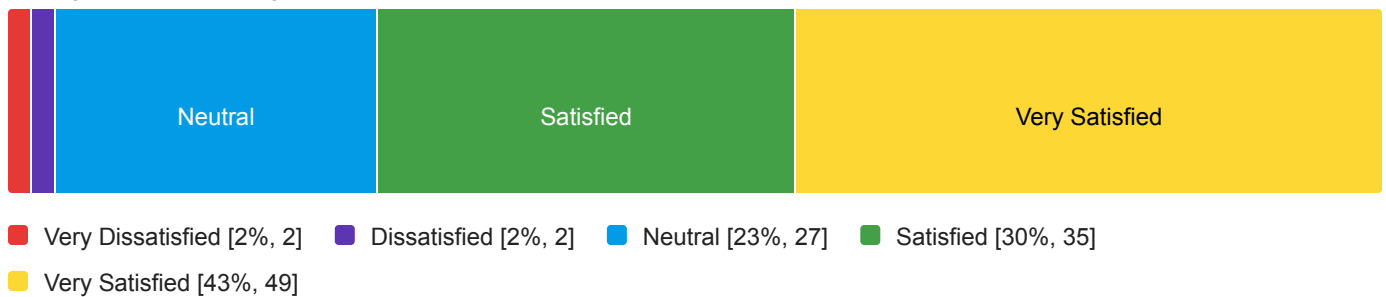
Center for International Programs



Learning Center



Please rate your satisfaction with the following offices and services at Troy University: Adaptive Needs Services



2025 Graduate Student Survey Report

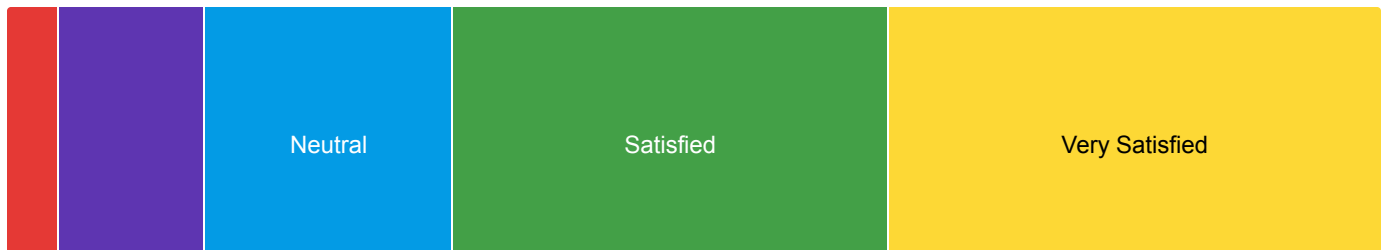
17

Admissions Office



Very Dissatisfied [1%, 3] Dissatisfied [1%, 5] Neutral [13%, 48] Satisfied [36%, 127] Very Satisfied [49%, 173]

Bookstore Services



Very Dissatisfied [4%, 14] Dissatisfied [11%, 39] Neutral [18%, 66] Satisfied [32%, 116] Very Satisfied [36%, 131]

Business Office

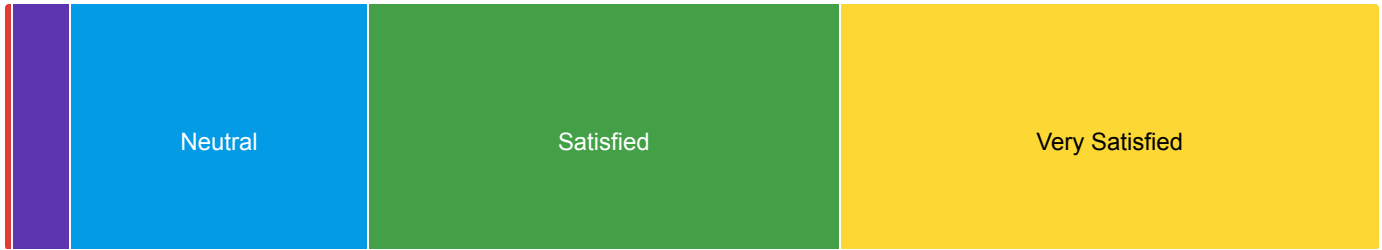


Very Dissatisfied [1%, 2] Dissatisfied [2%, 6] Neutral [18%, 44] Satisfied [33%, 81] Very Satisfied [46%, 113]

2025 Graduate Student Survey Report

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Career Services



Very Dissatisfied [1%, 1] Dissatisfied [4%, 7] Neutral [22%, 36] Satisfied [34%, 57] Very Satisfied [39%, 65]

Counseling Services



Very Dissatisfied [3%, 4] Dissatisfied [2%, 3] Neutral [17%, 26] Satisfied [31%, 46] Very Satisfied [47%, 70]

Financial Aid Services



Very Dissatisfied [1%, 3] Dissatisfied [5%, 15] Neutral [12%, 39] Satisfied [35%, 110] Very Satisfied [47%, 147]

2025 Graduate Student Survey Report

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Information Technology (IT) Services



Very Dissatisfied [2%, 4] Dissatisfied [1%, 3] Neutral [11%, 28] Satisfied [42%, 109]
Very Satisfied [45%, 116]

Registrar/Records Office



Very Dissatisfied [1%, 2] Dissatisfied [1%, 2] Neutral [13%, 40] Satisfied [40%, 127]
Very Satisfied [46%, 147]

Safety and Security Services

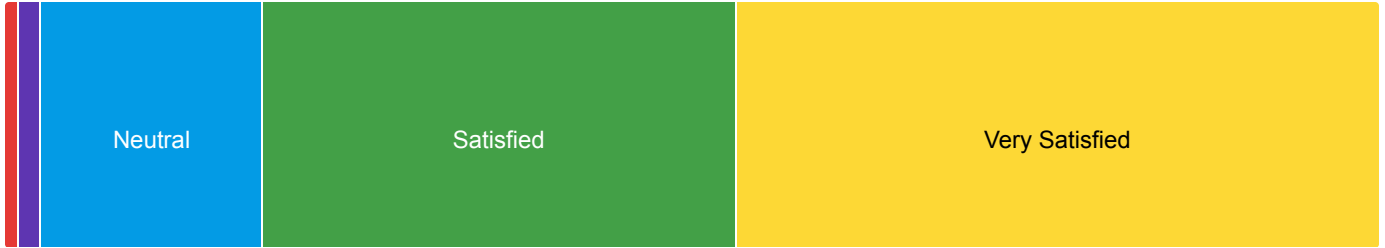


Very Dissatisfied [2%, 3] Dissatisfied [1%, 2] Neutral [15%, 25] Satisfied [35%, 59]
Very Satisfied [47%, 79]

2025 Graduate Student Survey Report

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Student Support Services (SSS)



Very Dissatisfied [1%, 2] Dissatisfied [2%, 3] Neutral [16%, 30] Satisfied [34%, 64] Very Satisfied [47%, 87]

Self-Service: Student Planning

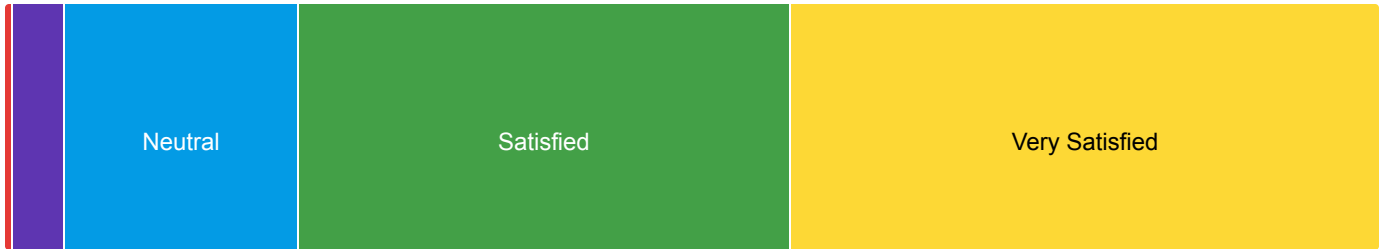


Very Dissatisfied [1%, 3] Dissatisfied [1%, 5] Neutral [9%, 36] Satisfied [36%, 140] Very Satisfied [53%, 208]

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Veteran Services



Very Dissatisfied [1%, 1] Dissatisfied [4%, 6] Neutral [17%, 27] Satisfied [36%, 57] Very Satisfied [43%, 68]

Canvas



Very Dissatisfied [0%, 2] Dissatisfied [1%, 5] Neutral [9%, 36] Satisfied [36%, 149] Very Satisfied [54%, 221]

Please provide your opinion about the statements regarding the following areas:

The goals, objectives, and requirements for my academic program were clearly defined.



Strongly Disagree [1%, 4] Disagree [2%, 7] Neither Agree nor Disagree [7%, 31] Agree [40%, 167] Strongly Agree [50%, 212]

2025 Graduate Student Survey Report

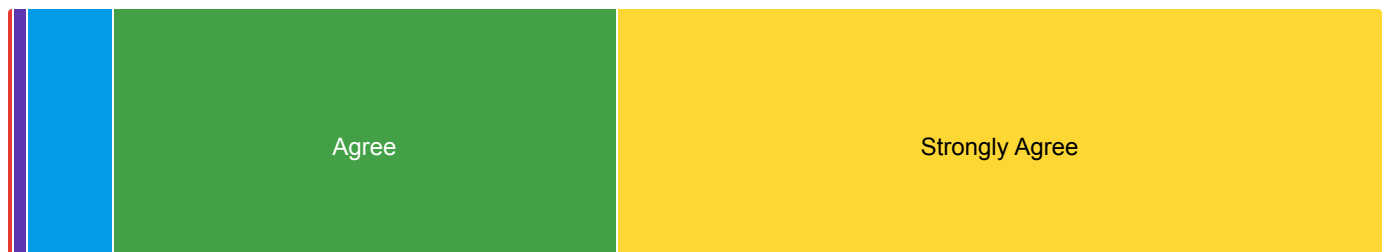
22

My academic program was intellectually challenging and stimulating.



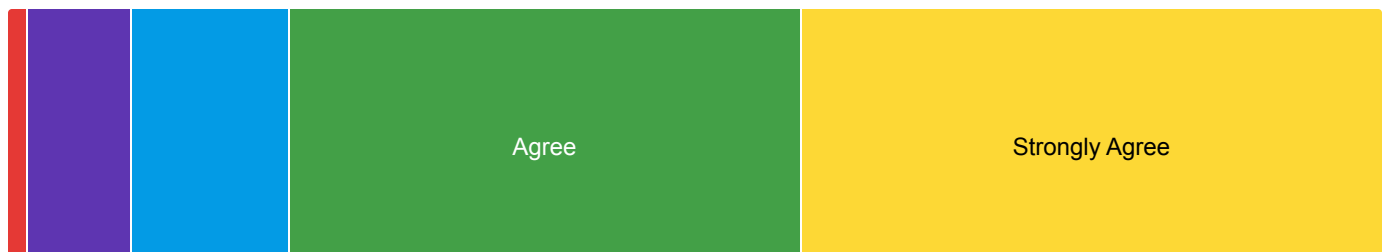
Strongly Disagree [1%, 3] Disagree [2%, 9] Neither Agree nor Disagree [5%, 21] Agree [38%, 159]
Strongly Agree [54%, 228]

Courses in my curriculum contributed to the skills and knowledge required in my field.



Strongly Disagree [0%, 2] Disagree [1%, 4] Neither Agree nor Disagree [6%, 26] Agree [37%, 153]
Strongly Agree [56%, 232]

Courses were offered frequently enough for timely completion of my degree program.



Strongly Disagree [1%, 6] Disagree [8%, 32] Neither Agree nor Disagree [11%, 48] Agree [37%, 156]
Strongly Agree [42%, 177]

Troy University faculty were helpful with my career plan.



Strongly Disagree [2%, 7] Disagree [4%, 17] Neither Agree nor Disagree [17%, 71] Agree [32%, 132]
Strongly Agree [46%, 191]

Troy University is responsive to the needs of its students.



Strongly Disagree [1%, 4] Disagree [3%, 12] Neither Agree nor Disagree [12%, 50] Agree [41%, 171]
Strongly Agree [44%, 184]

The tuition and fees I paid at Troy University were a worthwhile investment.



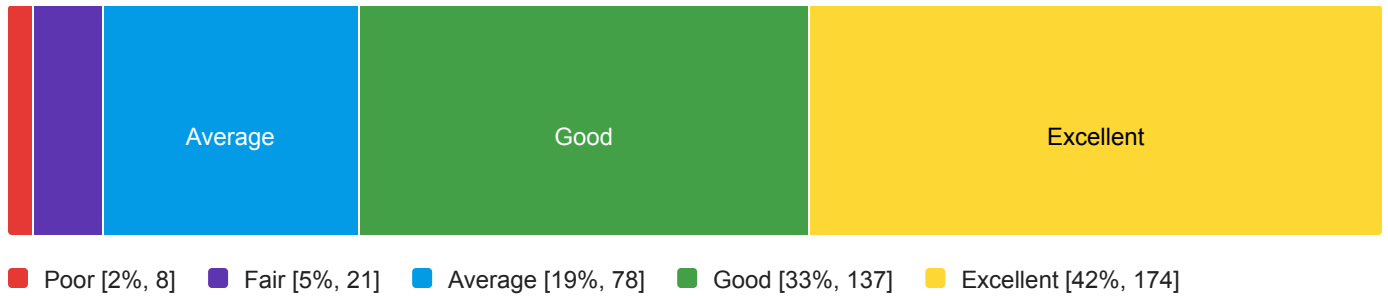
Strongly Disagree [1%, 4] Disagree [2%, 10] Neither Agree nor Disagree [14%, 60] Agree [36%, 151]
Strongly Agree [46%, 195]

2025 Graduate Student Survey Report

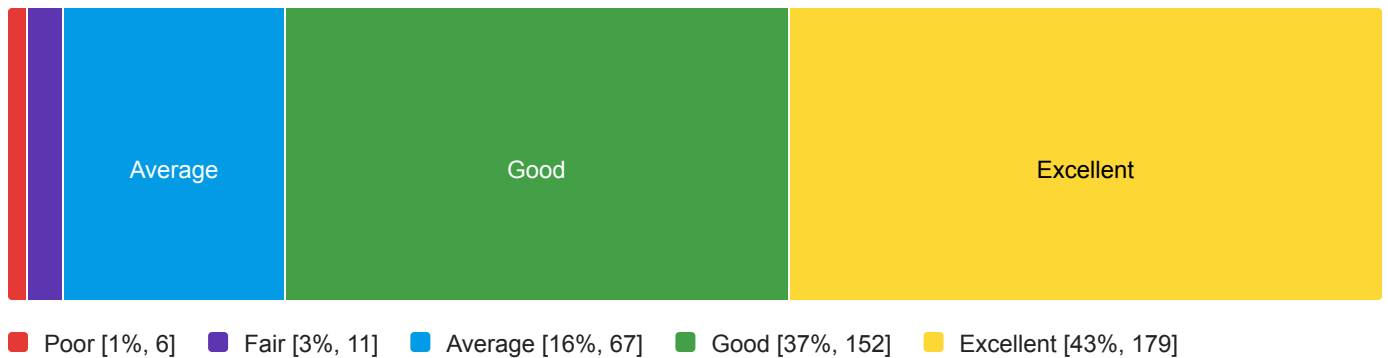
24

Please provide your overall ratings of Troy University:

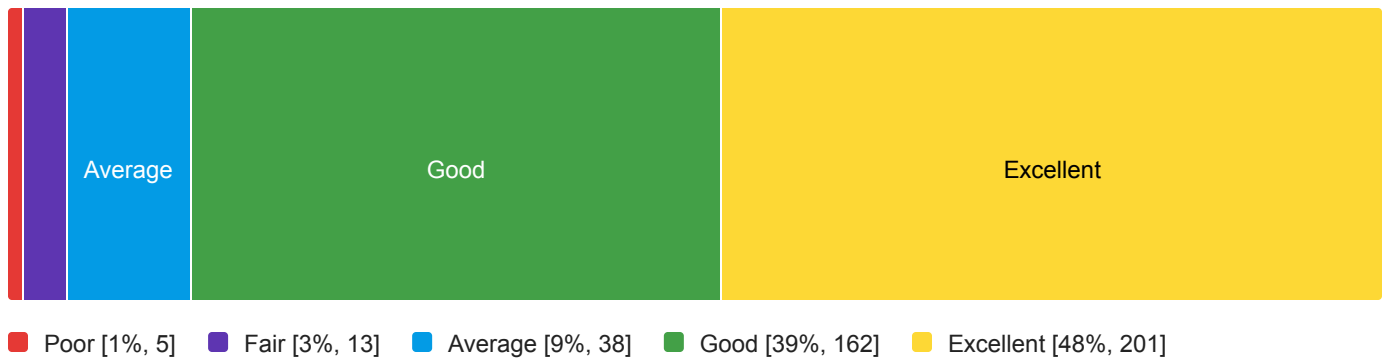
How would you rate Troy University's preparation of you for employment?



How would you rate Troy University's preparation of you for further education?



What is your overall rating of your college experiences at TROY?



2025 Graduate Student Survey Report

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Would you recommend your academic program to other students?



Definitely not [2%, 9] Probably not [5%, 22] Probably yes [35%, 146] Definitely yes [58%, 242]

Would you recommend Troy University to someone planning to go to college?



Definitely not [1%, 6] Probably not [5%, 19] Probably yes [31%, 129] Definitely yes [63%, 264]

Double click to edit

Academic Program

Academic Program

MBA - General Business (w/Req Fnd Crs)(Conditional Student)

M.S. Adult Educ - Curric Design & Instr Tech (Non-Thesis)

Master of Science in Nursing-Health Informatics & Nsg Ldrshp

M.S.I.R - National Security Affairs (Non-Thesis)

M.S. - Computer Science - Cloud and Big Data (Thesis)

Master of Social Science - Sociology (Non-Thesis)

Master of Science in Mgt - Leadership & Org Effectiveness

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M.S.- Computer Science-Artificial Intelligence (Non-Thesis)

Master of Business Admin - General Business (w/Req Fnd Crs)

Master of Science in Management-Human Resource Mgt Conc

M.S. in Counseling - Clinical Mental Health

Master of Business Admin - General Business (w/Req Fnd Crs)

M.S. in Education - Alternative 6-12 Collaborative Educ

M.S. in Counseling - Clinical Mental Health

M.S. Adult Educ - Curric Design & Instr Tech (Non-Thesis)

Ph.D. in Global Leadership - Organizational Leadership

Master of Social Work (2 Year) - Direct Practice

M.S.- Computer Science-Artificial Intelligence (Non-Thesis)

M.S.- Computer Science-Artificial Intelligence (Non-Thesis)

M.S. in Counseling - Clinical Mental Health

The following data fields were embedded in this survey rather than including questions to collect this information:

- Academic Program
- Age
- College
- Country of Origin
- Department
- Ethnicity/Race
- Gender
- GPA
- Home Location Code
- Marital Status
- Program Code
- State
- US Citizen