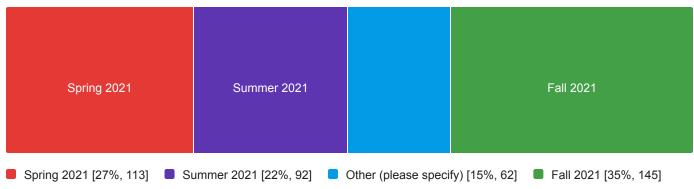
The Office of Institutional Research, Planning, and Effectiveness (IRPE) conducted the Graduate Student Survey in spring 2021. The purpose of the survey was to identify the satisfaction of the fall 2020, T1, T2 and T3 graduate students, recognize student development as a result of their Troy University education, and identify areas that need to be improved. Data collected in this survey are used to help the University strengthen its graduate degree programs, better serve the needs of its students, and become more effective and efficient in accomplishing its mission and goals. The survey was administered through the online survey program Qualtrics via email to a group of 4,947 students. The target population was students who were classified as graduate students during fall 2020, T1, T2 and T3. After two follow up emails on April 26, 2021 and May 10, 2021, a total of 426 responses were received, representing a 8.6% response rate.

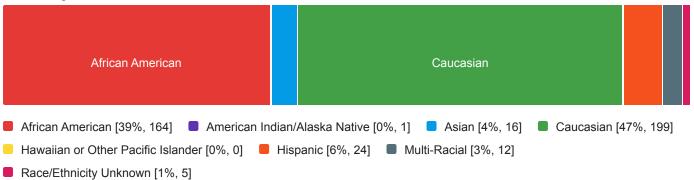
Semester of Intended Graduation:



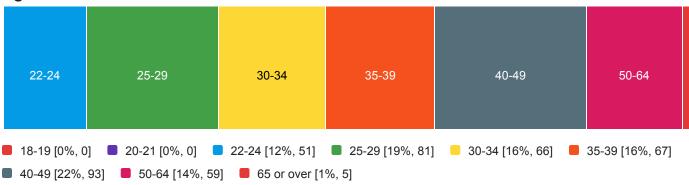
What is your gender/gender identity?



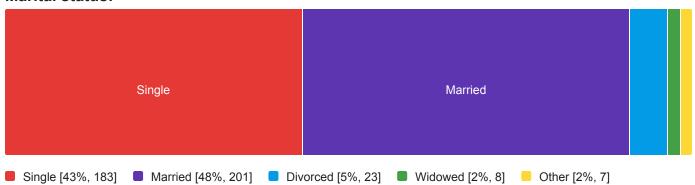
Ethnicity:



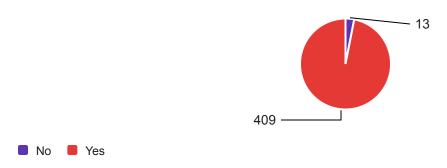
Age:



Marital status:



Are you a US citizen?



You indicated that you are a US citizen, which state is your permanent home state in the United States?

Field	Choice Count
Alabama	199
Arizona	1
Arkansas	2
California	6
Colorado	3
Connecticut	0
Delaware	0
District of Columbia	0
Florida	57
Georgia	59
Idaho	0
Illinois	2
Indiana	0
Iowa	0
Kansas	0

2021 Graduate Student Survey Report

Kentucky	1
Louisiana	2
Maine	0
Maryland	0
Massachusetts	1
Michigan	0
Minnesota	0
Mississippi	3
Missouri	1
Montana	0
Nebraska	1
Nevada	0
New Hampshire	1
New Jersey	1
New Mexico	2
New York	2
North Carolina	8
North Dakota	0
Ohio	2
Oklahoma	1
Oregon	1
Pennsylvania	3
Rhode Island	1
South Carolina	2

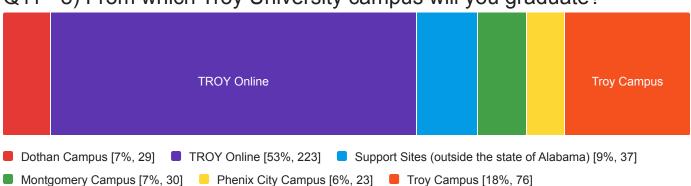
4

2021 Graduate Student Survey Report

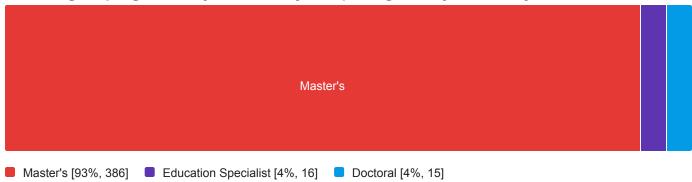
5

South Dakota 0 Tennessee 5 Texas 21 Utah 0 Vermont 0 Virginia 11 Washington 2 West Virginia 0 Wisconsin 0 Wyoming 0 Puerto Rico 0 Alaska 2 Hawaii 0 I do not reside in the United States 1

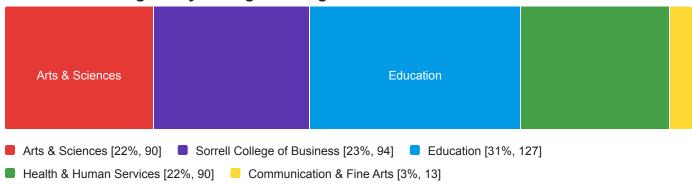
Q11 - 8) From which Troy University campus will you graduate?



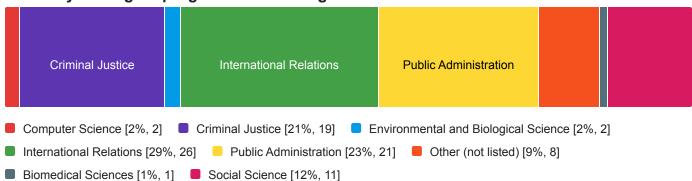
What degree program are you currently completing at Troy University?



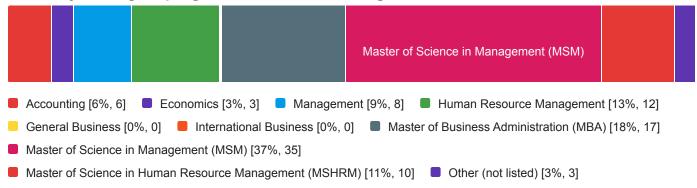
From which college will you be graduating?



What is your degree program in the College of Arts and Sciences?



What is your degree program in the Sorrell College of Business?



What is your degree program in the College of Communication and Fine Arts?



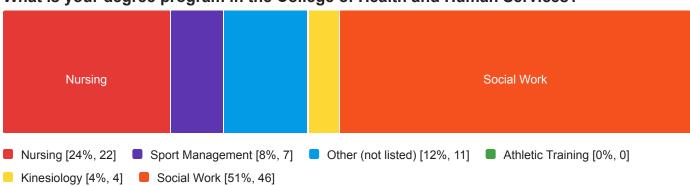
What is your degree program in the College of Education?

Field	Choice Count
Early Childhood Education	4
Elementary Education	19
Secondary Education	0
Interdisciplinary Education	0
Gifted Education	1
Collaborative/Special Education K-6	1
Collaborative/Special Education 6-12	0
Adult Education	21
Teacher Leader	4

2021 Graduate Student Survey Report

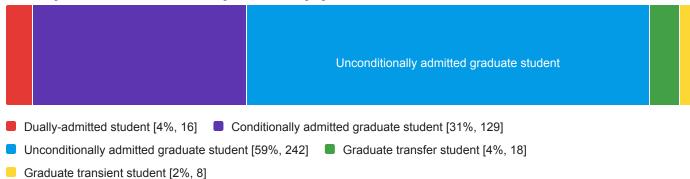
Second Language Instruction 3 School Counseling 8 Instructional Leadership & Administration 6 Rehabilitation Counseling 8 **General Counseling** 3 Substance Abuse Counseling 0 Clinical Mental Counseling 40 **Community Counseling** 0 Global Leadership, PhD 0 **Student Services Counseling** 1 Psychology 0 Other (not listed) 5

What is your degree program in the College of Health and Human Services?

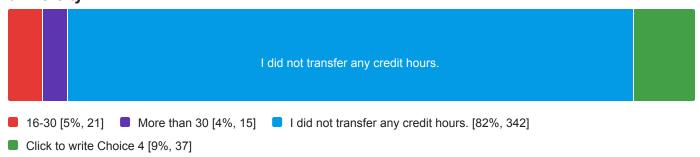


8

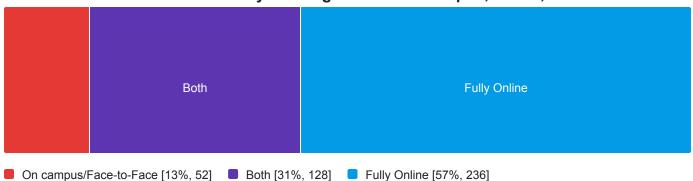
When you first started at Troy University, you were a:



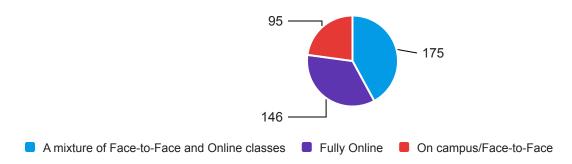
How many credit hours did you transfer to Troy University from another college or university?



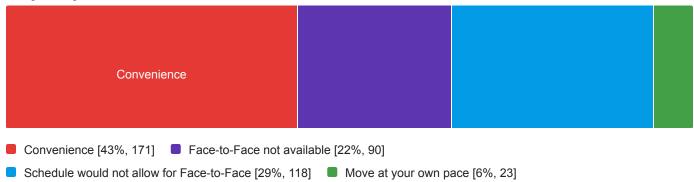
Please select the choice below if your Program was on campus, online, or both.



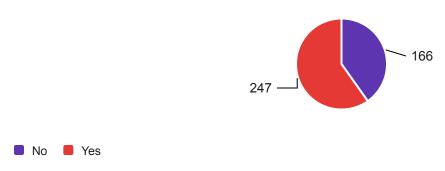
If given a choice, which method of teaching do you prefer?



Why did you select online classes?



Would you take more Face-to-Face classes, if available?



What do you prefer about online classes?

18) What do you prefer about online classes?

When convenience is needed.

I can attend while out of state. I can work and take classes on my schedule.

It's easy to access and allow me to have some time to look after my children right before the class starts.

Online classes reduce driving/travel time. They also allow for more flexibility in location, meaning the student could attend class outdoors or in the privacy of one's own home. Online classes also provided students with a sense of safety and structure during the time of covid19.

I can work a full time job while being in school.

at your own pace

Online you can learn from the comfort of your home or even on the go.

I can move at my own pace

I prefer online because I am working full time with children.

Convenience

Convenience, the classroom is wherever I am. Timing, I can go at a pace that suits my career and other life demands.

Convenience

I like not having to travel to Troy. I like being able to work on homework in the middle of the night if I want to.

Convenient

Convenience and semi self paced.

I reside in Texas therefore it is more convenient than relocating

I like the convenience, along with the self-paced guidance of instruction. I do appreciate professors that include any type of lecture that I can refer to in order to gather the material that they feel is most beneficial for that week. I also appreciate the visuals that professors include that help visual learners, such as myself.

Self-paced

Online classes allows me to work at my job during the day, and takes classes at night.

I have social anxiety pretty bad and getting up in front of a class full of people is sorta hard for me sometimes. Online classes are great for that.

What do you prefer about Face-to-Face classes?

19) What do you prefer about Face-to-Face classes?

A challenging class that requires direct help from instructor.

It is easier for discussion. You can go back-and-forth in minutes and not wait for online replies. Things you would bring up in a classroom setting you might not take the time to bring up online.

Better to catch up the contents and deepen my understanding about the topic with having discussion, and Q&A.

Face-to-face classes allow for more interaction and cohesion among classmates. Face-to-face also allows for easier methods of tackling group assignments and seeking guidance from professors.

You do not have to teach yourself as much.

engagement with others

Face-to-face provides interaction to help you remain on track. You are able to ask questions verbally.

I do not

I do not prefer face to face. However, face to face gives you more attention on each concept for those that need that attention.

Hands on learning

Connection and networking with professors and other students.

Engaging interaction with professors and the ability to ask questions to receive feedback timely

You can gauge the professors' instructions better face to face (I had no problem but I was in a few classes where the instructor literally repeated in three emails to the entire class, how to proceed with something they clearly wrote out in their syllabus.) It is also nice to get to know the instructors face to face in general. I just hate the drive.

More instructor interaction

Core courses

If I lived in Alabama face to face would be my preference since I enjoy face to face interactions

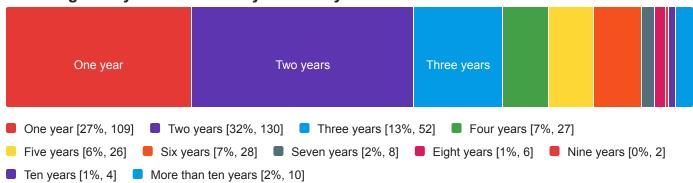
I appreciate being able to have the professor right there when you need them to answer any questions. It also forces me to complete the assignments right then and there. Sometimes, convenience can get the best of you, and you're completing assignments last minute.

Clarity and human interaction

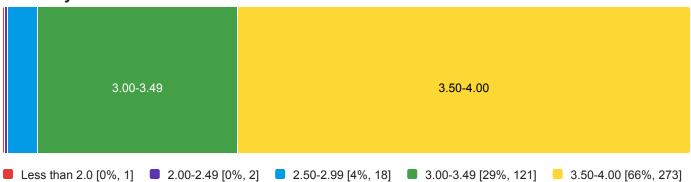
I think face-to-face classes makes learning more personal.

You have an opportunity to benefit from questions asked of the instructor.

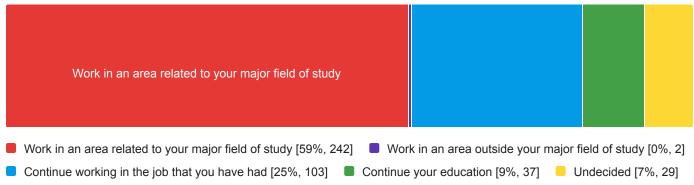
How long have you attended Troy University?



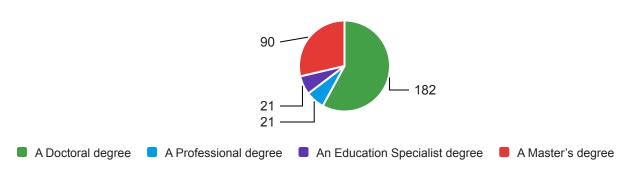
What is your overall GPA?



What do you plan to do after you graduate?

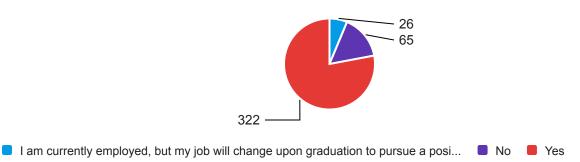


If you plan to continue your education, what is your ultimate goal?



15

Are/were you employed while attending Troy University?



You answered "Yes" to Question 24, how many hours do/did you usually work per week?

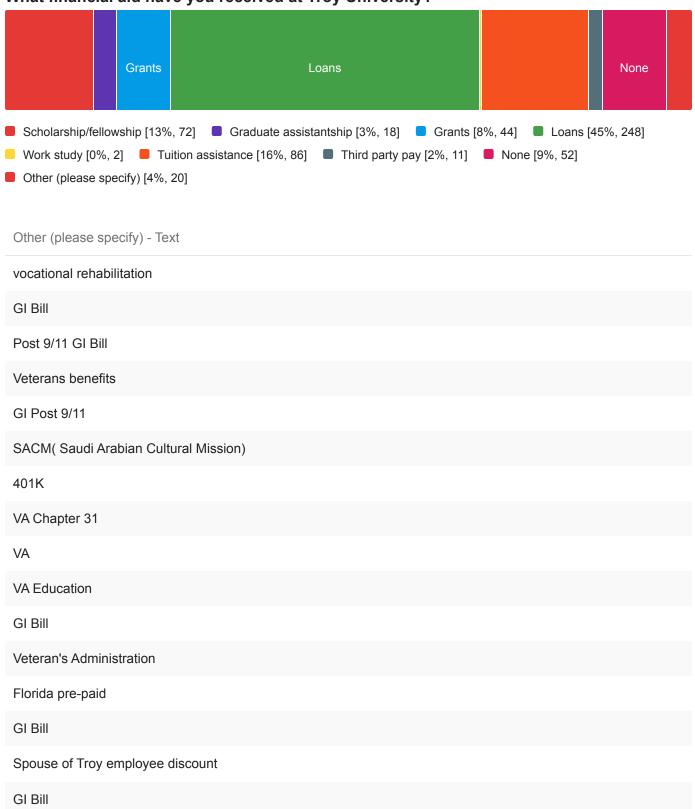


Would you classify your current or future (accepted job offer) employment as being in your field of study?



- Somewhat I am employed in a field that uses skills I learned from my academic ...
- No, I am employed in a field that is unrelated to my academic degree.
 Yes, My employment is in my field of study.

What financial aid have you received at Troy University?



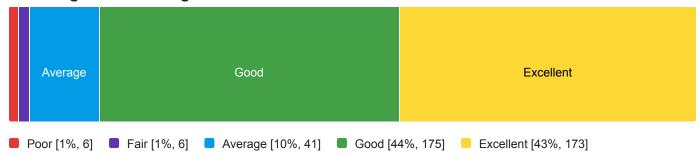
Cares act

VA

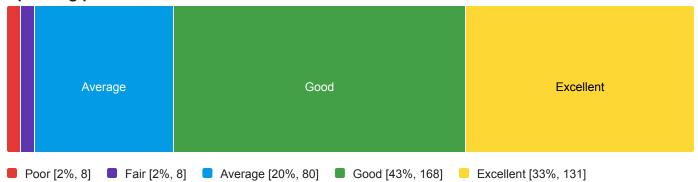
Post 9/11 GI Bill

Post 9/11 gi bill and VR&E from the VA

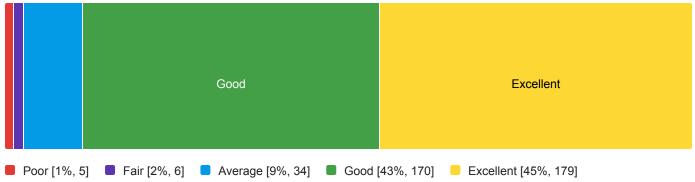
In regard to your education at Troy University, please rate your development in the following areas: Writing skills



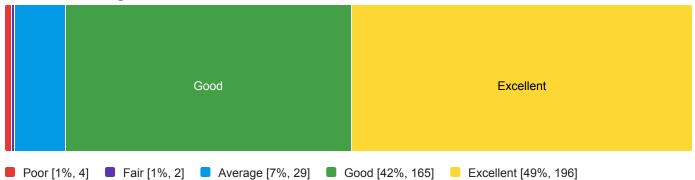
Speaking/presentation skills



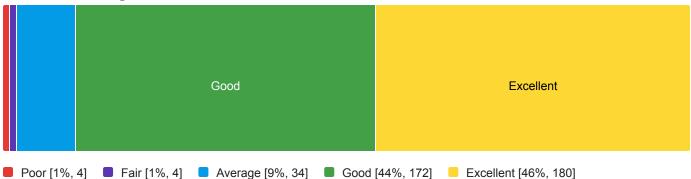
Reading skills



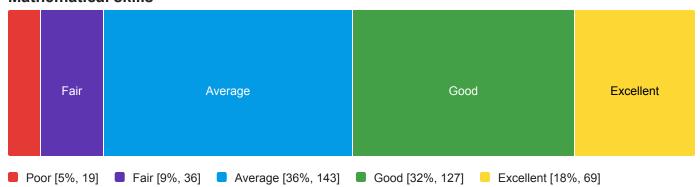
Critical thinking skills



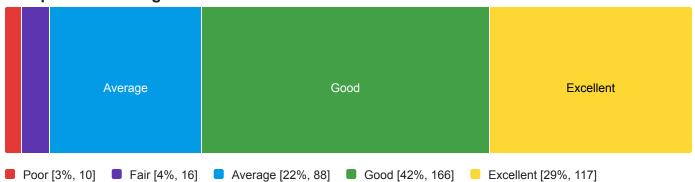
Problem solving skills



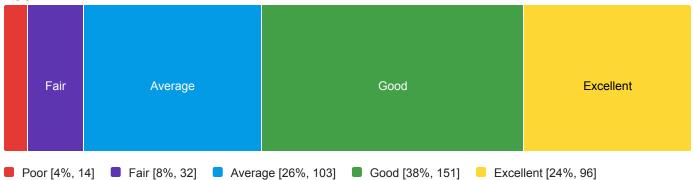
Mathematical skills



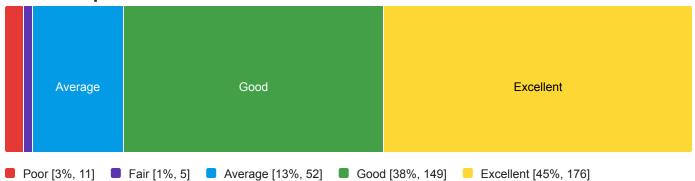
Computer technologies



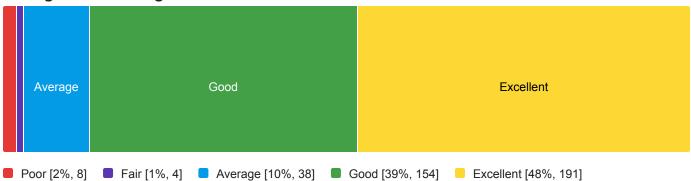
Appreciation of the arts



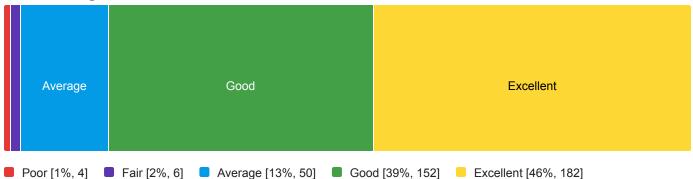
Leadership skills



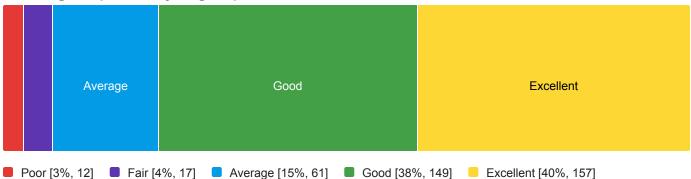
Management and organizational skills



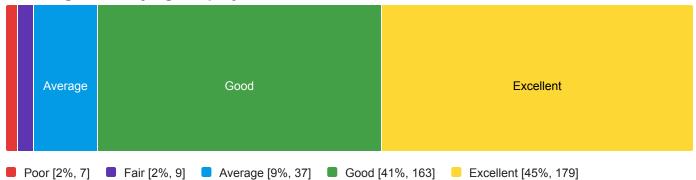
Time management



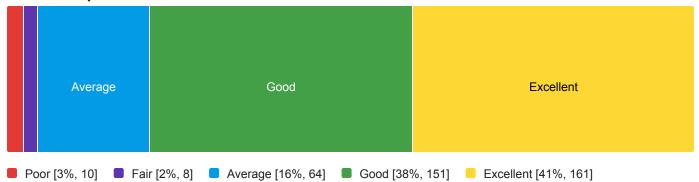
Working cooperatively in groups



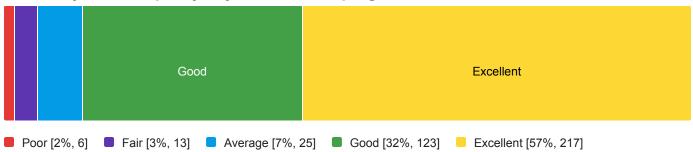
Planning and carrying out projects



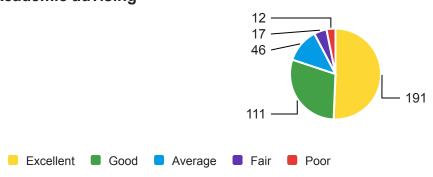
Citizenship skills



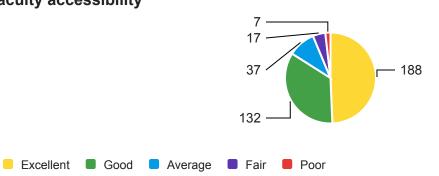
Please rate the following areas related to the education and academic support at Troy University: Overall quality of your academic program



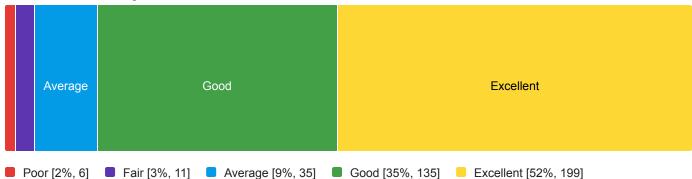
Academic advising



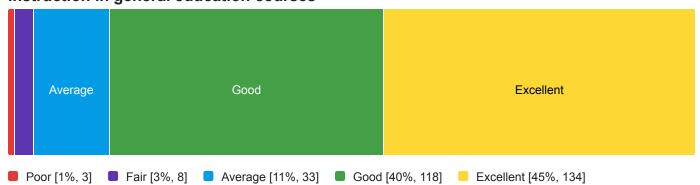
Faculty accessibility



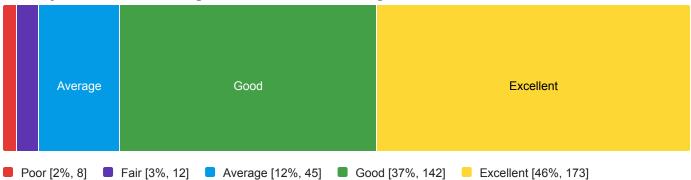
Instruction in major courses



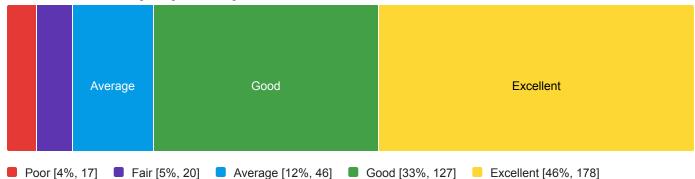
Instruction in general education courses



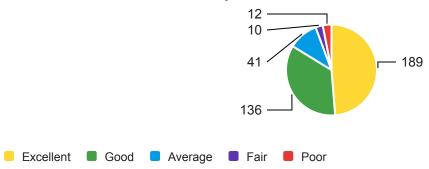
Faculty's use of technologies to enhance teaching



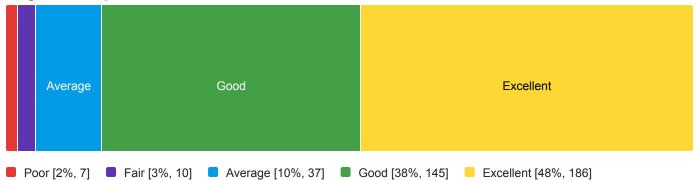
Course availability in your major



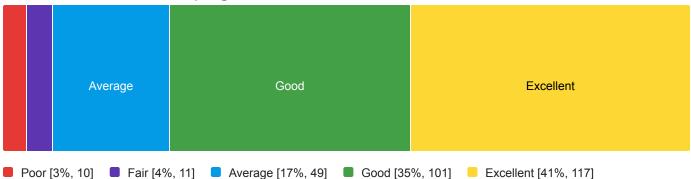
Communication between faculty and students



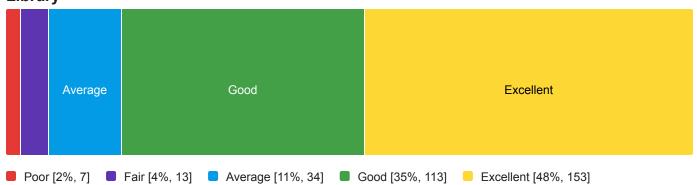
Registration procedures



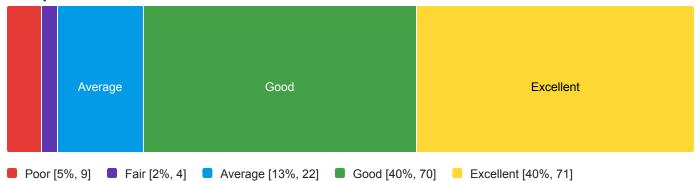
New Student Orientation program



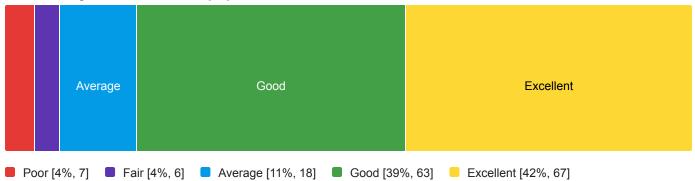
Library



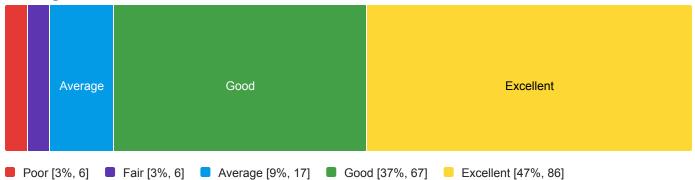
Computer labs



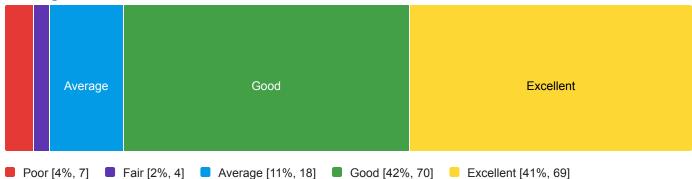
Laboratory/instructional equipment



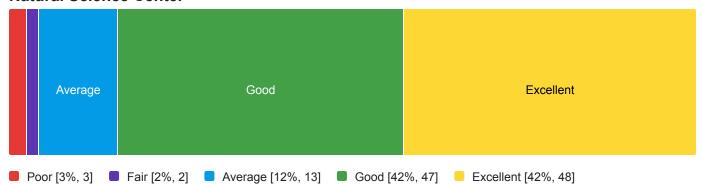
Testing Center



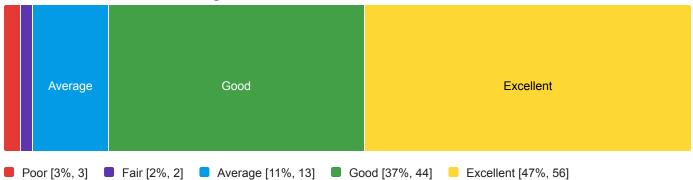
Writing Center



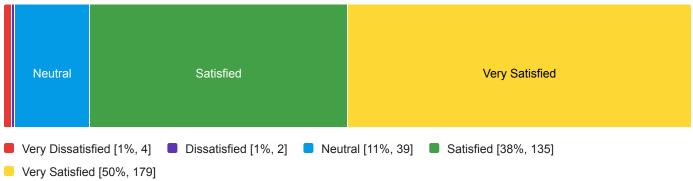
Natural Science Center



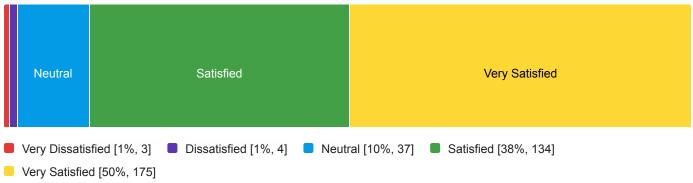
Center for International Programs



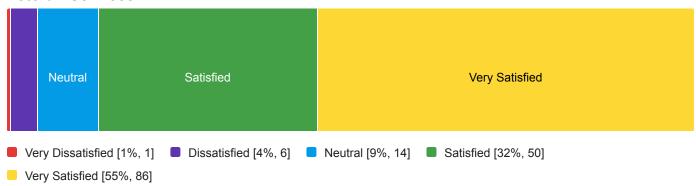
Please rate your satisfaction with the following offices and services: Admissions Office



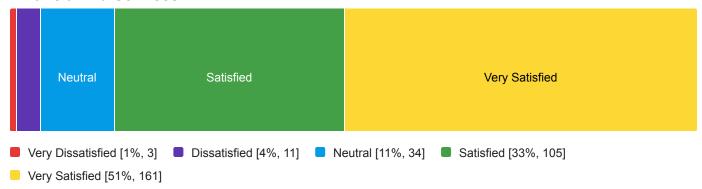
Registrar/Records Office



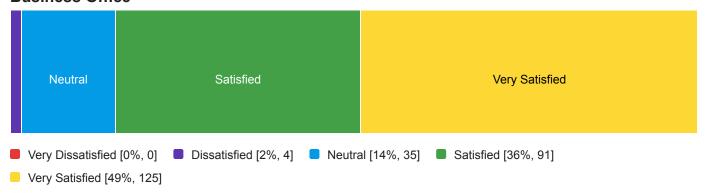
Veteran Services



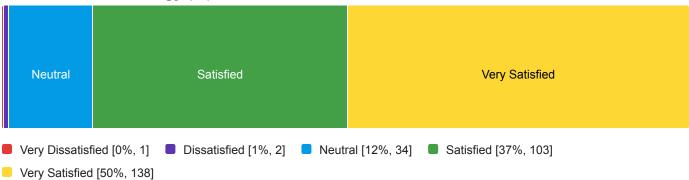
Financial Aid Services



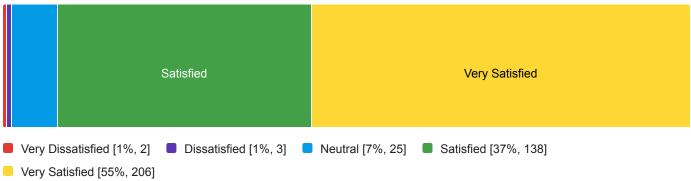
Business Office



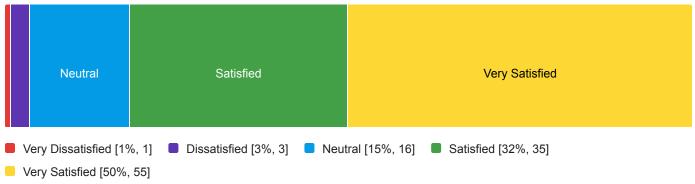
Information Technology (IT) Services



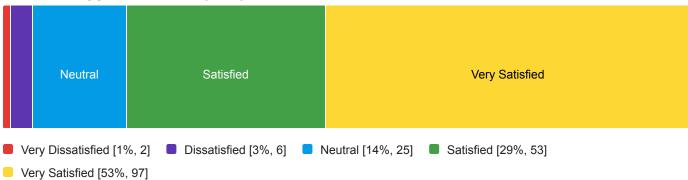
Trojan Web Express



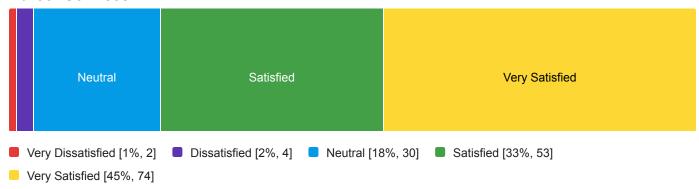
Adaptive Needs Services



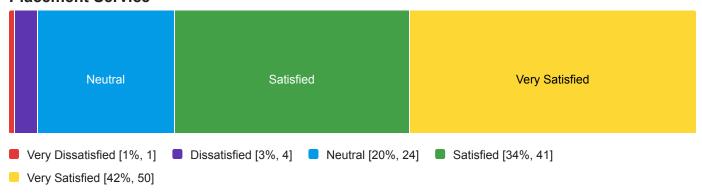
Student Support Services (SSS)



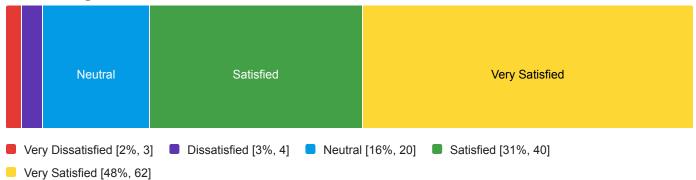
Career Services



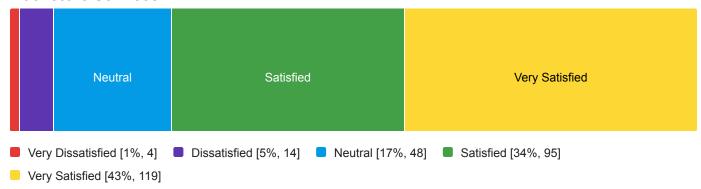
Placement Service



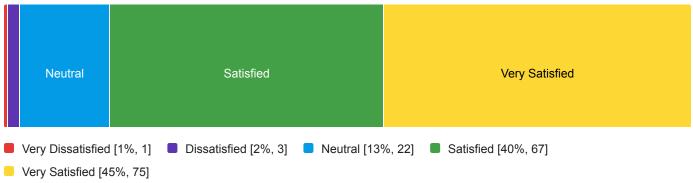
Counseling Services



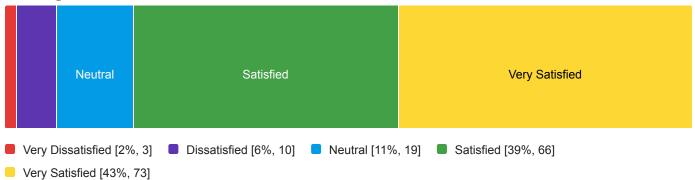
Bookstore Services



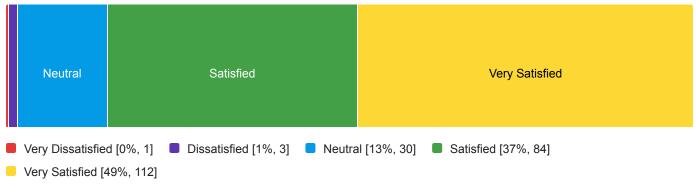
Safety and Security Services



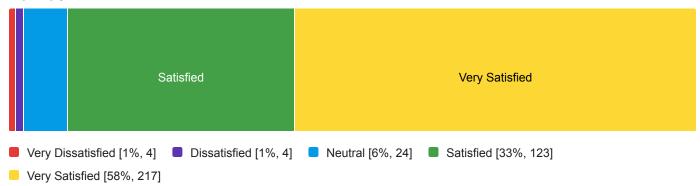
Parking facilities



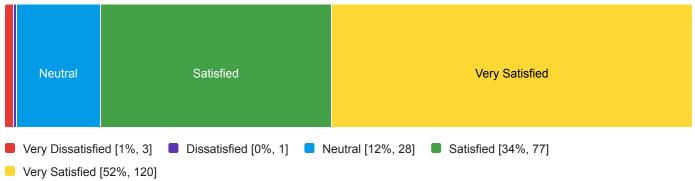
University Media (website, newsletters, radio, TV, etc)



Canvas



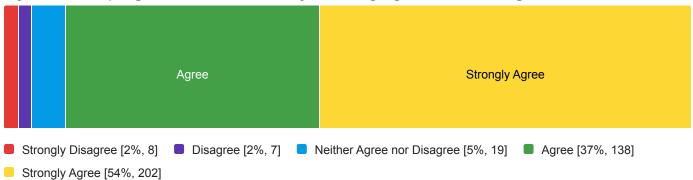
Educational Technology Services



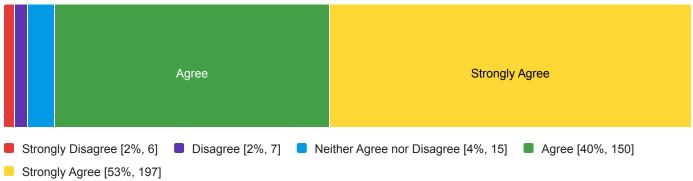
Please provide your opinion about the statements regarding the following: The goals, objectives, and requirements for my academic program were clearly defined.



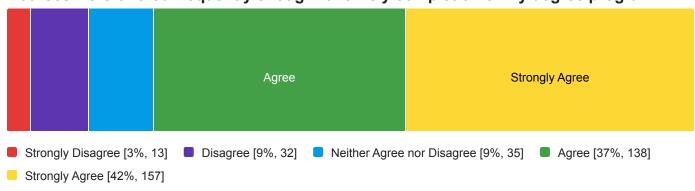
My academic program was intellectually challenging and stimulating.



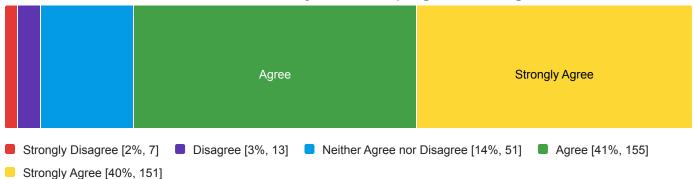
Courses in my curriculum contributed to the skills and knowledge required in my field.



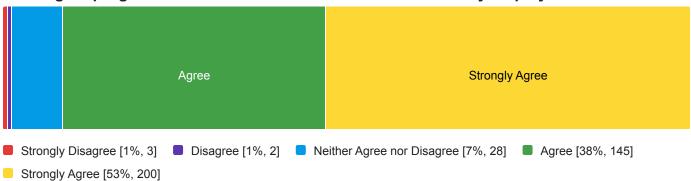
Courses were offered frequently enough for timely completion of my degree program.



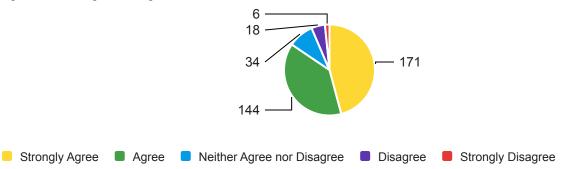
The intellectual caliber of students in my academic program was high.



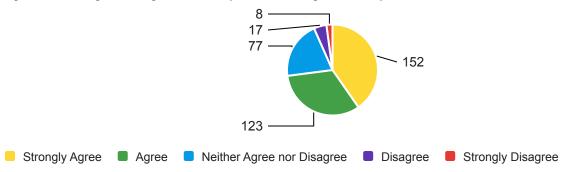
The degree program in which I enrolled is valuable for me in my employment.



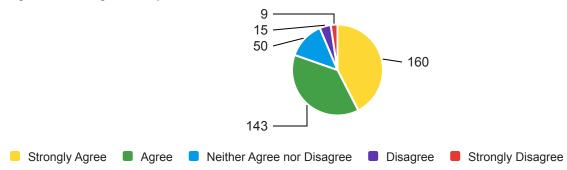
Troy University faculty care about students as individuals.



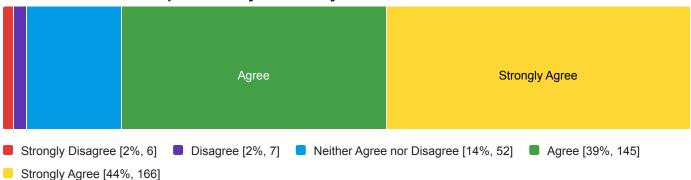
Troy University faculty were helpful with my career plan.



Troy University is responsive to the needs of its students.

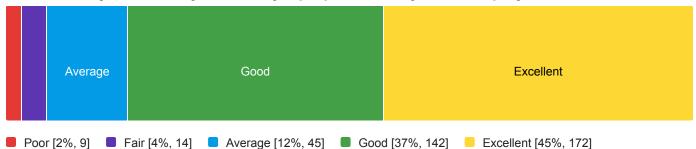


The tuition and fees I paid at Troy University were a worthwhile investment.

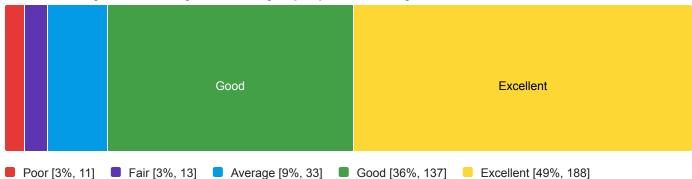


Please provide your overall ratings of Troy University-

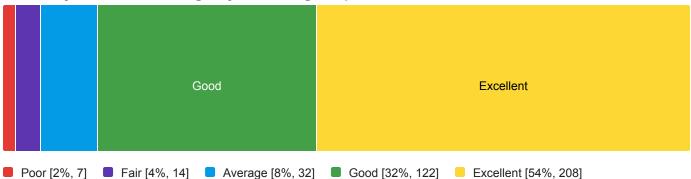
How would you rate Troy University's preparation of you for employment?



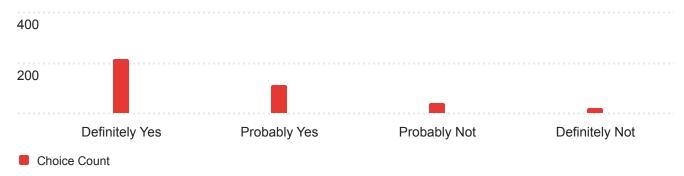
How would you rate Troy University's preparation of you for further education?



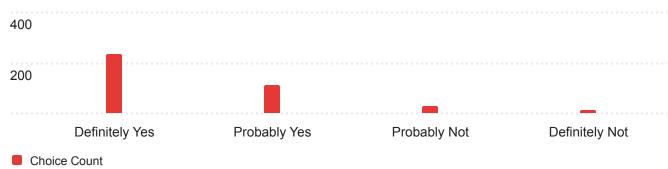
What is your overall rating of your college experiences at TROY?



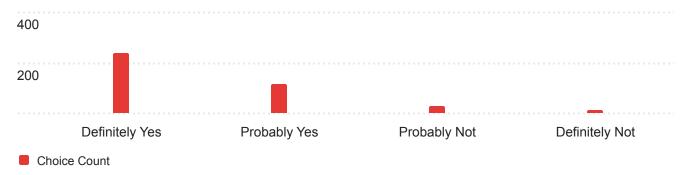
If you were starting graduate school over, would you enroll in the same program?



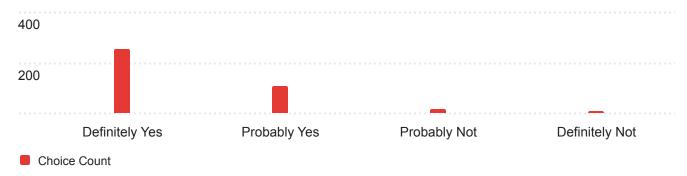
If you could start graduate school over, would you attend Troy University again?



Would you recommend your academic program to other students?



Would you recommend Troy University to someone planning to go to college?



Please type any additional comments you have regarding Troy University below:

36) Please type any additional comments you have regarding Troy University below:

Troy University is a good School for those who have a full time job and is affordable considering the quality of education.

In regard to my program area of counseling education, I believe that the professors genuinely taught to the best of their ability. I feel as though I have been truly lucky to have attended each of their courses. One recommendation that I have is that for courses to stress the importance of the CPCE, a comprehensive exam that must be passed in order to graduate. I feel that student preparedness, learning, and scores on this exam would greatly improve if CPCE preparation guides were offered for the specific content in each counseling course.

I personally felt that the MSN-FNP program during the last semester did not prepare us for national boards. There was no direction, instruction, or utilization of studies to prepare us for success. I have compared Troy to other colleagues and their universities. It would be my recommendation to incorporate studies toward a review and NP prep class as oppose (or in addition to) a poster presentation. Overall, when reaching out to faculty the respond was timely but there is not an individualist approach.

I attended Troy for my undergraduate degree in art, this Masters I was required to take more art and was able to take classes in art practices that were not available to me in 1990.

Love the education department, they make sure all teachers follow state guideline.

In your dropdown survey for which kind of degree you got...Art Ed Students do P-12 Alternative, please add this.

I would personally like to see you get a Master's in 3D Printing...or at least come Masters Level courses or a certificate, because art teachers from around the state would benefit from being able to take classes in 3D Printing. (yes, I understand the whole 3D Printing program is new)

Every professor that I have had within my field of study K-6 Collaboration in Education has been phenomenal. They have all been extraordinary in communication and providing feedback on assignments. I really hope that all of their work within the graduate program has not gone unnoticed.

I have fully enjoyed the challenges thus far.

I have learned a lot during my time at Troy University.

I have enjoyed my time at Troy. Sometimes I have struggled with class content and feared I would not pass but since I am leaving with a 4.0 my fears were unfounded.

N/A

If I started over, I would probably get an MBA instead of the MPA program because it would be more useful in the corporate world.

Overall, I have really enjoyed attending Troy University. I would and have recommended the school to other people interested in graduate school. The only constructive criticism I have for Troy is regarding the Library. It is difficult to navigate and has too many search features. I always had difficulty navigating the Library and often wished that I could enter my class number and databases relative to the class content would automatically filter. If this type of method of searching is already embedded in Troy's Library, I did not know how to use it.

My other comments are for some of the professors. I am nearing the completion of my program and feel that there were some professors who were not particularly helpful and seemed discouraging at times. Making comments like "most people struggle to make a "B" in this class" is not particularly helpful and is discouraging to students that entrust the university with helping them achieve their educational pursuits. Some of the professors, I feel are not invested in the success of the student and only upload the syllabus and assignments and interact very little with the class unless providing snarky comments when grading assignments. I also think that Troy should make it mandatory for professors to round grades of 76 and above up to 80. I received one "C" while attending Troy and my final grade was I believe a 77 or 78. The professor who assigned the grade is among the group of professors mentioned who seem arrogant, condescending, and unconcerned with providing the educational understanding that we as students are paying for.

The poor mask compliance is why I would not choose to attend the Troy University campus again.

Grateful!

Troy University has a very good price for graduate school. I wish my program was more challenging and interesting. I do not feel as if my money is well spent, loans come with interest. I should be getting more out of the program and instructors. There are very little challenging assignments or exams. There are no lectures or group projects etc.

The Dothan campus is so pretty that it saddens me that there are not more students on campus in the evenings when I attended class. Here's to the campus's future growth!

I enjoyed my program at Troy and I especially liked the ease of completing my degree online.

They need to give more grants and assistantships to master students.

N/A

I use to pass the FWB FL campus daily. I never knew what type of school it was until my co worker asked me if I found a school for mental health counseling yet and I said no. She said try Troy University and I went over the next day. It's two years later and I'm about to finish.

Troy University has been an excellent school for me, and I feel like it is preparing me well for my career. The faculty and staff have been so wonderful, helpful, and supportive.